

Q1	Q15.a	Q16	Q16.a	Q17	Q17.a	Q18	Q19
How many years have you been a resident of Grand Haven?	Comments:	Do you support expanding our facilities to accommodate more clubs, meetings and workspaces?	Comments:	Do you favor continued improvements in our ability to communicate with residents such as an inter...	Comments: We should be made aware of drug activity in the community.	Currently there are three email lists that have residents' contact information. Would you suppor...	What is your initial impression of pursuing this option?
1-5 Years		No		Yes		Yes	
11-15 Years	The Crossings need help. Should equal rest of 6.H. HMO is useless and Southern States is a disgrace.	Yes, with appropriate planning and justification	Need a bigger and larger Grand Haven room.	Yes	We have no communication with CCR. Anything would be better. Rumours are the main source of information.	Yes	Yes
Greater than 15 Years		No				Yes	Maybe, I need to understand the costs and benefits as a resident

1-5 Years	Yes, with appropriate planning and justification		Yes	Yes	Yes
Greater than 15 Years	No		Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
Greater than 15 Years	Yes, with appropriate planning and justification	Depends on cost.	No	No	Maybe, I need to understand the costs and benefits as a resident
11-15 Years	No		Yes	Yes	Maybe, I need to understand the costs and benefits as a resident

6-10 Years	Oak trees are too close together and too many.	Yes, with appropriate planning and justification	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
Greater than 15 Years	Drought tolerant plants and flowers instead of changing plants often.	No	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
11-15 Years		No	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
11-15 Years		Yes, with appropriate planning and justification	Yes	Would support only for official business, not individual residents.	Maybe, I need to understand the costs and benefits as a resident
1-5 Years	It seems that upkeep is erratic for some areas, but main road (Waterside) usually looks good.	Yes, with appropriate planning and justification	This is worded for you to only get the first response!	Yes	Maybe, I need to understand the costs and benefits as a resident

Greater than 15 Years	Yes, with appropriate planning and justification	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
Greater than 15 Years	No	No	No	No
Greater than 15 Years	Yes, with appropriate planning and justification	Yes	Yes	No
11-15 Years	Yes, with appropriate planning and justification	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
1-5 Years	Yes, with appropriate planning and justification	Yes	No	Maybe, I need to understand the costs and benefits as a resident

6-10 Years	No	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
	<p>I would like to see some fire abatement procedures. Love the trees and green space but too much ground cover. We have some serious fires in the past in Flager County. I think this far more important than aesthetics. Please talk to your fire department. Around 1998 the entire County was evacuated due to fires.</p>			
1-5 Years	No	Yes	No	No
	<p>The red and green tree uprights make the community look like cheap housing.</p>			
Greater than 15 Years	No	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
	<p>Yes, with appropriate planning and justification</p>			
Greater than 15 Years		Yes	We need to know what is going on before a vote. Yes	No

6-10 Years	Personally the landscaping is terrible! No weeding, no inspection. Hedges and bushes not taken care of.	No	Yes	No	Yes
1-5 Years		Yes, with appropriate planning and justification	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
6-10 Years		No	Yes	Yes	Yes
Greater than 15 Years		No	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
1-5 Years	The oak trees on everyone's property is a constant nuisance (leaves, trimming and sidewalks).	No	I want to have 2 gyms. Do not need another meeting room.	Yes	

11-15 Years	No	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
1-5 Years	Yes, with appropriate planning and justification	Yes	Yes	No
Greater than 15 Years	Yes, with appropriate planning and justification	Yes	Yes	Yes
Greater than 15 Years	Yes, with appropriate planning and justification	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
Greater than 15 Years	No	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident

Greater than 15 Yr	Except the dead trees at South Gate.	No	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
Greater than 15 Yr	Try and control the brambles.	No	No	Yes	No
1-5 Years		No	No	Yes	Maybe, I need to understand the costs and benefits as a resident
1-5 Years		No	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
1-5 Years		No	Yes	Yes	

How long have you lived in the neighborhood?	What do you like about the neighborhood?	What do you dislike about the neighborhood?	How do you feel about the neighborhood?	How do you feel about the neighborhood?	How do you feel about the neighborhood?
Greater than 15 Years		No	Yes	No	Maybe, I need to understand the costs and benefits as a resident
1-5 Years	Would like fountains in ponds.	Yes, with appropriate planning and justification	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
1-5 Years	We are looking shabby, leaves only pushed into bushes, dirty curbs and sidewalks. If field operations can't keep maintenance, reduce their staff and hire a company.	Yes, with appropriate planning and justification	Yes	Yes	
6-10 Years		We need more regular (once a month?) social evening activities with music, dancing, etc.	Yes		

				We need to have more community involvement by eliminating some of the charges so residents can occasionally have local friends participate more.			
6-10 Years	Except for trees. Too many and too costly up keeping.	Yes, with appropriate planning and justification		Yes		Yes	Yes
6-10 Years		No		Yes		Yes	Maybe, I need to understand the costs and benefits as a resident
Greater than 15 Years	You should sweep all curbs and power wash curbs.	Yes, with appropriate planning and justification		Yes		Yes	Yes
Greater than 15 Years		No		Yes		Yes	Maybe, I need to understand the costs and benefits as a resident

Greater than 15 Years	No		Yes	No	Maybe, I need to understand the costs and benefits as a resident
6-10 Years	Retention pond in my area, overgrown weed and palmettos.	No	Yes	No	Maybe, I need to understand the costs and benefits as a resident
Greater than 15 Years		Yes, with appropriate planning and justification	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
Greater than 15 Years	It would be more cost effective to have group tree trimming for individual homeowners.	Yes, with appropriate planning and justification	No to taking Creekside rooms for office space.	Yes	Yes
1-5 Years		Yes, with appropriate planning and justification	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
Greater than 15 Years	No		Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
1-5 Years	No		Yes	Yes	Maybe, I need to understand the costs and benefits as a resident

1-5 Years	See attachment	No		Yes	CDD email box would be good.	Yes	No
1-5 Years	Ponds need more attention. We thought owners of undeveloped property needed to have it mowed frequently.	Yes, with appropriate planning and justification	If usage warrants.	Yes		Yes	Maybe, I need to understand the costs and benefits as a resident
Greater than 15 Years		No		No		Yes	No

	Our overgrown live oak trees cost homeowners a fortune (trimming enormous branches, replacing multiple slabs of sidewalk, repairing damage to underground pipes and foundations). Don't require planting a new oak tree when one dies! We need smaller trees.						
11-15 Years		No	Take care of the oak trees first.	Yes		Yes	Maybe, I need to understand the costs and benefits as a resident
6-10 Years		No	Especially not at the loss of current amenities, such as the Creekside Fitness Center.	No		Yes	No
1-5 Years		Yes, with appropriate planning and justification		Yes	The problem is getting someone to do the updates.	Yes	Yes
Greater than 15 Years		No		Yes		Yes	Maybe, I need to understand the costs and benefits as a resident

Greater than 15 Years		Yes, with appropriate planning and justification		Yes		Yes	Maybe, I need to understand the costs and benefits as a resident
1-5 Years			Do we have an influx of clubs that we can't accommodate at this time?	Yes		Yes	Maybe, I need to understand the costs and benefits as a resident
1-5 Years	We believe the water fountain should be turned back on at the Crossings front pond.	No		Yes		Yes	Maybe, I need to understand the costs and benefits as a resident
1-5 Years		Yes, with appropriate planning and justification		No	I think communication is sufficient. Don't need to spend extra money.	Yes	Maybe, I need to understand the costs and benefits as a resident
Greater than 15 Years	It is beautiful, thank you.	Yes, with appropriate planning and justification	Grand Haven room.	Yes		Yes	Maybe, I need to understand the costs and benefits as a resident

1-5 Years		Yes, with appropriate planning and justification	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
6-10 Years	Sustainable/landscaping for less water.	No	No	Yes	No
6-10 Years	It is wasteful to discard somewhat healthy plants. I'm sure residents could be happy to have them! Change to heat/drought tolerant perennials or bromeliads. Stop wasting water.	No	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
Greater than 15 Years		No	Yes	No	

6-10 Years					Maybe, I need to understand the costs and benefits as a resident
Greater than 15 Years	No		Yes	Yes	Yes
Common areas at circle in front of 20-22 Eastlake is poorly maintained. Weed growing out of mailbox!		Do not decrease gym size, keep gyms open.			
Greater than 15 Years	No		Yes	Yes	Yes
Greater than 15 Years	Yes, with appropriate planning and justification		Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
6-10 Years	No		Yes	Yes	Maybe, I need to understand the costs and benefits as a resident

6-10 Years	The smell from the water plant behind the Croquet courts stinks, You can smell it from the club house and pool.	No		Yes		Yes	No
Greater than 15 Years	With regard to West Waterside in the Crossings.	No		Yes		Yes	Maybe, I need to understand the costs and benefits as a resident
6-10 Years	Remove all deep foliage along major roads.	Yes, with appropriate planning and justification	Not enough meeting spaces for all the groups requiring them.	Yes	Transparency and the ability for residents to ask questions and research information is vital.	Yes	No
Greater than 15 Years	We need a fountain in lake by main entrance.	Yes, with appropriate planning and justification		Yes		Yes	Maybe, I need to understand the costs and benefits as a resident
11-15 Years	GH looks lovely.	Yes, with appropriate planning and justification		Yes	Seems like a good idea.	Yes	Yes

1-5 Years	However, at South Gate some trees at entrance are dying.	No	Enough infrastructure in place and keep community quiet.	Yes	Can help keep everyone informed.	Yes	Maybe, I need to understand the costs and benefits as a resident
6-10 Years		Yes, with appropriate planning and justification		Yes		Yes	Maybe, I need to understand the costs and benefits as a resident
Greater than 15 Years		Yes, with appropriate planning and justification		Yes		Yes	Maybe, I need to understand the costs and benefits as a resident
1-5 Years	How many times a year are the enhancements replaced. I wish we as home/condo owners are notified before plants/flowers are removed so we can report some existing flowers can be used in our own gardens.	No		No		Yes	Maybe, I need to understand the costs and benefits as a resident

1-5 Years	I would expect the existing landscape is adequate for at least the next 5 years if maintained properly.	Yes, with appropriate planning and justification	Possibly a larger facility to accommodate a large number of people. Possibly rent out for parties to help cost.	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
1-5 Years	Our house backs up to the "Preserve" in Village Oaks and has become wet marshland with no drainage. We need adequate drainage for this area. There have been some issues with common areas opposite our mailboxes.	Yes, with appropriate planning and justification		Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
Greater than 15 Years		No		Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
1-5 Years		Yes, with appropriate planning and justification			Yes	Maybe, I need to understand the costs and benefits as a resident

6-10 Years	No	No	No	Maybe, I need to understand the costs and benefits as a resident		
1-5 Years	Was beautiful but currently seems in disrepair/neglected.	Yes, with appropriate planning and justification	Yes	Please join the 21st century.	Yes	Yes
11-15 Years		Yes, with appropriate planning and justification	Yes			Maybe, I need to understand the costs and benefits as a resident
Greater than 15 Years	No		Yes		Yes	Yes

6-10 Years		Yes, with appropriate planning and justification		Yes		Yes	Maybe, I need to understand the costs and benefits as a resident
Greater than 15 Years	They do a nice job with flowers but do not maintain walkway to intracostal at the end of front street.	Yes, with appropriate planning and justification		Yes		Yes	Maybe, I need to understand the costs and benefits as a resident
6-10 Years		Yes, with appropriate planning and justification	A gym for young and senior all purpose room.	Yes		No	Maybe, I need to understand the costs and benefits as a resident
Greater than 15 Years		Yes, with appropriate planning and justification		Yes		No	Maybe, I need to understand the costs and benefits as a resident

11-15 Years	Yes, for landscaping.	I would need more information prior to commenting.	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
6-10 Years		Yes, with appropriate planning and justification	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
Greater than 15 Years		No	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident

6-10 Years	No		Yes	No	Maybe, I need to understand the costs and benefits as a resident
Greater than 15 Years	Always pristine.	Yes, with appropriate planning and justification	One downfall - 15 years ago, there were several perks that do not exist today - such as bus rides to attractions. Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
6-10 Years		No	No	No	Maybe, I need to understand the costs and benefits as a resident
	See "The Crossings" at end.	Yes, with appropriate planning and justification	Only for the youth of the community. Yes	More attention to "The Crossings" needs care and a contact person (resident).	Maybe, I need to understand the costs and benefits as a resident
1-5 Years		Yes, with appropriate planning and justification	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
1-5 Years		No	Yes	Yes	Yes

Greater than 15 Years	Good job.	No		Yes		Yes	Maybe, I need to understand the costs and benefits as a resident
Greater than 15 Years	As pristine as it was in 2001 when we first visited and more beautiful.	Yes, with appropriate planning and justification	Difficult, always crowded in our crush, empty for rest of day.	No	Only if you have the staffing to maintain them in a timely manner.	Yes	Maybe, I need to understand the costs and benefits as a resident
6-10 Years		No		Yes		Yes	Yes
Greater than 15 Years		No		Yes		Yes	No
1-5 Years		No		Yes		No	No

Landscaping is beautiful just appears like excessive is being put on plant replacement every 2 months. Let's look at replacing some of the planted areas with colorful perennials so that they don't need to be dug up every 2 months. The high visibility areas should be maintained with annuals and probably like the flowers at Hammock Dunes and more uniform look rather than the wild flowers approach that Haven uses.

1-5 Years

Thanks.

No

Yes

Yes

No

Greater than 15 Years

No

Yes

Yes

No

6-10 Years

The two ends of Front Street are practically ignored and look terrible.

No

Yes

Yes

Maybe, I need to understand the costs and benefits as a resident

11-15 Years	Yes, with appropriate planning and justification	Yes	I would recommend that a board member hold an office hour one day a week so residents can meet to discuss problems and ensure management company is not ignoring them.	Yes	No
Greater than 15 Years	Oak trees on intersection need to be cut down, visibility is awful.	No	Yes	Yes	Yes
1-5 Years	No	Yes	Need additional indoor space for exercise/games, the Grand Haven room and Creekside not enough, when meetings are scheduled, activities need to be cancelled.	Yes	Yes
Greater than 15 Years	Yes, with appropriate planning and justification	Yes		Yes	Maybe, I need to understand the costs and benefits as a resident
1-5 Years	No	No		No	Yes

1-5 Years	Flowers do not need to be changed out so often, let them grow a bit.	Yes, with appropriate planning and justification	Only with Grand Haven residents not outside people. Encourage more clubs.	Yes		Yes	Yes
Greater than 15 Years		No		Yes		Yes	Maybe, I need to understand the costs and benefits as a resident
6-10 Years		No	Seem like we have gotten along for 20+ years with what we have.	Yes		Yes	Yes
6-10 Years		No		No	Calling CDD is swift.	No	Maybe, I need to understand the costs and benefits as a resident
Greater than 15 Years		Yes, with appropriate planning and justification		Yes		Yes	Maybe, I need to understand the costs and benefits as a resident

Greater than 15 Years	No	No	Our monthly newsletter does a good job updating us.	Yes	Maybe, I need to understand the costs and benefits as a resident
Tree root problem is ongoing for residents of Greater than 15 Yr Crossing.	No	Yes		Yes	Maybe, I need to understand the costs and benefits as a resident
1-5 Years	No	Yes		Yes	Maybe, I need to understand the costs and benefits as a resident
Greater than 15 Years	No	Yes		Yes	Maybe, I need to understand the costs and benefits as a resident

	That said get rid of the oak trees that are problems, tearing up sidewalks. You plant the same tree, are you kidding? Also, charge the homeowner and cut the Parkway oak trees so they all look uniform, not how Grand Haven looks now!	Yes, with appropriate planning and justification				Maybe, I need to understand the costs and benefits as a resident
Greater than 15 Years	Do not start anything except for cleaning up pond 24.		Yes			
1-5 Years		No		Perhaps.	Yes	
Greater than 15 Years		No	Yes		Yes	Yes
Greater than 15 Years		No	No		Yes	Yes

6-10 Years

Verdego doing a good job. Southern					
Greater than 15 Years	States lacking.	No	Yes		
Greater than 15 Years		Yes, with appropriate planning and justification	Yes	Yes	Yes
Greater than 15 Years		Yes, with appropriate planning and justification	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
1-5 Years	Great job, love flowers.	Yes, with appropriate planning and justification	Yes	Yes	
1-5 Years		Yes, with appropriate planning and justification	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
Greater than 15 Years		No	Yes	Yes	Yes

Greater than 15 Years	No	Yes	I think if a resident is interested they can attend the meetings.	No	Maybe, I need to understand the costs and benefits as a resident
Greater than 15 Years	Yes, with appropriate planning and justification	Yes	Require more follow-up on residents maintenance issues.	Yes	
11-15 Years	No	Yes	Seems like a good idea.	Yes	
6-10 Years	No	Yes		Yes	
1-5 Years	No	Yes		Yes	Maybe, I need to understand the costs and benefits as a resident
11-15 Years	No	Yes		Yes	Maybe, I need to understand the costs and benefits as a resident

6-10 Years		No	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident	
	Clean/prune all Palmettos. Under brush needs more clearing so more of Golf course is visible. Areas along Waterside looks awful. Get rid of all Spartina grass, it is a poor excuse for low maintenance landscaping.					
Greater than 15 Years		No		Not sure.	Yes	No
1-5 Years	Sidewalks uneven and dangerous and full of mould.	No	Yes	Communication is lacking, always needs improvement.	Yes	Maybe, I need to understand the costs and benefits as a resident

Greater than 15 Years	Waterside Parkway sidewalks need sprucing and landscape there could be better in some areas. Need to do much more often.	Yes, with appropriate planning and justification		Yes	Yes	Yes
6-10 Years	You are doing a fantastic job!	Yes, with appropriate planning and justification	And if warranted by demand and if existing facilities are not enough.	Yes	Yes	Yes
Greater than 15 Years		No		Yes	Yes	No
11-15 Years		No		No	No	Maybe, I need to understand the costs and benefits as a resident
1-5 Years	Oak roots are still a big problem on sidewalks and safety.	Yes, with appropriate planning and justification		Yes	Yes	Yes

Greater than 15 Years	Sidewalk cleaning/maintenance should be better.	Yes, with appropriate planning and justification		Yes		Yes	Maybe, I need to understand the costs and benefits as a resident
11-15 Years	Doing fine job now.	Yes, with appropriate planning and justification	Expand present facilities.	Yes	Interactive websites for residents fine.	Yes	Yes
11-15 Years		Yes, with appropriate planning and justification		Yes		Yes	Maybe, I need to understand the costs and benefits as a resident
6-10 Years		No		Yes		Yes	Maybe, I need to understand the costs and benefits as a resident
11-15 Years		No	We now have 3 Croquet courts, there was nothing wrong with keeping field by Creekside.	Yes		Yes	Maybe, I need to understand the costs and benefits as a resident
6-10 Years		Yes, with appropriate planning and justification		Yes		Yes	Maybe, I need to understand the costs and benefits as a resident
1-5 Years		No		No		No	No

1-5 Years	I would like to see grass replacement where failed. I like recent brush/weed clearing along Waterside. I would like to see more of that.		Gym needs attention for equipment and size.	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
Greater than 15 Years	Always looks fresh and maintained.	Yes, with appropriate planning and justification		Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
1-5 Years	Grass maintenance is terrible and removal of oak leaves is terrible, blown back against house.	No		Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
Greater than 15 Years			I'd like to see the results of a needs survey.	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
Greater than 15 Years	GH needs a mechanical broom to pick up the never ending falling of leaves!	Yes, with appropriate planning and justification		Yes	Yes	Maybe, I need to understand the costs and benefits as a resident

1-5 Years		Yes, with appropriate planning and justification	No	The existing letter and website are fine.	Yes	Maybe, I need to understand the costs and benefits as a resident
1-5 Years	Needs to be cared for, better quality flowers and shrubs.	No	Yes		Yes	Maybe, I need to understand the costs and benefits as a resident
11-15 Years	But increasing visibility of Golf course from main roads could significantly enhance overall appearance. Remove all the vines.	No	Residents should make better use of all club facilities, inside and out.	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
1-5 Years		Yes, with appropriate planning and justification	Yes		Yes	Yes
Greater than 15 Years	Sometimes flowers do not need to be changed.	Yes, with appropriate planning and justification	Yes		Yes	Yes

1-5 Years	Yes, with appropriate planning and justification	No	Yes	Maybe, I need to understand the costs and benefits as a resident
11-15 Years	No	Yes	Yes	No
Greater than 15 Years	Yes, with appropriate planning and justification	The only large meeting space is at VC, need more.	Yes	Yes
11-15 Years	No	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
Greater than 15 Years	No	No	Yes	Maybe, I need to understand the costs and benefits as a resident

11-15 Years	There is dead vegetation that need to be cleaned up. This is a haven for biting flies. In the summer we cannot walk on Waterside Parkway because of biting flies.	No	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
6-10 Years		Yes, with appropriate planning and justification	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
1-5 Years	Very nice.	No		No	Maybe, I need to understand the costs and benefits as a resident

1-5 Years	No	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
6-10 Years	No	Yes	Yes	Yes
Greater than 15 Years	No	Yes	Yes	Yes
Greater than 15 Years	No	Yes	Yes	Yes
6-10 Years	Yes, with appropriate planning and justification	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
6-10 Years	No	No	No	Maybe, I need to understand the costs and benefits as a resident
Greater than 15 Years	Yes, with appropriate planning and justification	Yes	No brainer.	No Maybe, I need to understand the costs and benefits as a resident

	You maintain the main the through fares but don't do anything for the side streets. How about vacuuming the leaves from January to April when the trees shed. The leaves block the drains and many leaves washout to the ponds. Many times this year the drains were blocked and flooded my yard and our neighbors yards. This is a biggee for us and I am sure many others!					
6-10 Years	No	I think we have enough.	Yes	Yes	Yes	
Prefer not to answer	No		Yes	Yes	Maybe, I need to understand the costs and benefits as a resident	

1-5 Years	Some sidewalks have overhanging growth limiting walkway width.	No	Yes	No	Yes
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1-5 Years		Yes, with appropriate planning and justification	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
1-5 Years	The Crossings is largely ignored, despite the extra monthly HOX	No	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
6-10 Years		Yes, with appropriate planning and justification	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
1-5 Years		No	Why more walk spaces? Are we building a fiefdom? Yes	Yes	Maybe, I need to understand the costs and benefits as a resident

6-10 Years	Too many flower changes.	No	No	Yes	Maybe, I need to understand the costs and benefits as a resident
Greater than 15 Years		No	Yes	Yes	Yes
1-5 Years	Sidewalks can at times be covered with algae. They get slippery and I have slipped several times. These need to be treated on a continuing basis.	No	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
Greater than 15 Years		No	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
6-10 Years	Power wash sidewalks and maintain maintenance of vacant lots by CDC.	No	Yes	Yes	Yes
1-5 Years		No	Yes	Yes	Yes

Greater than 15 Years		No		Yes		Yes	Maybe, I need to understand the costs and benefits as a resident
Greater than 15 Years		Yes, with appropriate planning and justification	Much needed.	No	They don't answer now.	Yes	Maybe, I need to understand the costs and benefits as a resident
6-10 Years		Yes, with appropriate planning and justification		No		Yes	Yes
1-5 Years	More attention is needed to upgrade the tired landscaping.	No		Yes		Yes	Maybe, I need to understand the costs and benefits as a resident
Greater than 15 Years	Crossing, lake in entrance area needs the sprinkler/fountain that used to be there, also, lake in back section 2.	Yes, with appropriate planning and justification		Yes	What communication?	Yes	Maybe, I need to understand the costs and benefits as a resident
11-15 Years	Many of residents feel a fountain by main gate would enhance our property.	No		Yes		Yes	Maybe, I need to understand the costs and benefits as a resident

1-5 Years	Our landscape service is average, but I not very picky.	Yes, with appropriate planning and justification		Yes		Yes	Maybe, I need to understand the costs and benefits as a resident
6-10 Years		No	Seems adequate.			Yes	Maybe, I need to understand the costs and benefits as a resident
6-10 Years		Yes, with appropriate planning and justification		Yes		Yes	Yes
6-10 Years	The common grounds and flowers always look great. Current landscape company in charge of town/houses doing a much better job than previous company.	Yes, with appropriate planning and justification	We currently only have rooms at Creekside and a larger one at Village Center.	Yes		Yes	Maybe, I need to understand the costs and benefits as a resident
Greater than 15 Years	Live oaks a problem but expensive to replace.	No	We have sufficient space now.	Yes	It will make complainers happy.	Yes	No
1-5 Years		No		No		No	Maybe, I need to understand the costs and benefits as a resident

Greater than 15 Years		Yes, with appropriate planning and justification	Yes	We need to know when there are issues that involve the Police.	Yes	Maybe, I need to understand the costs and benefits as a resident
11-15 Years	Cost of common area maintenance should be shared by all and not individual property owners, very unfair.	No	Yes		Yes	Maybe, I need to understand the costs and benefits as a resident
Greater than 15 Years		Yes, with appropriate planning and justification	No		Yes	Maybe, I need to understand the costs and benefits as a resident
11-15 Years		No	No		No	No
Greater than 15 Years		No	No		Yes	Yes

Greater than 15 Years	More has to be done to beautify our ponds. Too many of them are overgrown and look terrible. Not a good environmental practice.	No	Yes	No	Maybe, I need to understand the costs and benefits as a resident
Greater than 15 Years		Need to prioritize. This is nit in my top 5.	No	Many residents are not comfortable or knowledgeable with computers and websites	No
Greater than 15 Years	Yes, with appropriate planning and justification		Yes	Yes	Yes

1-5 Years	Satisfied with major roads, but feel that sidewalks and tree maintenance should be the responsibility of the CDD and not the residents.	Yes, with appropriate planning and justification	Yes	No	Maybe, I need to understand the costs and benefits as a resident
11-15 Years	Except the new Croquet courts, maintenance is poor to none.	No	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
6-10 Years		No	No	Yes	No
Greater than 15 Years		Yes, with appropriate planning and justification	Yes	Yes	Yes
Greater than 15 Years		No	Yes	Yes	Yes
1-5 Years		No	No	No	Maybe, I need to understand the costs and benefits as a resident
Greater than 15 Years	Very critical to keep up landscape/enhancements.	No	Yes	On line directory not much use! Yes	Maybe, I need to understand the costs and benefits as a resident

6-10 Years	Hog problem in the Crossings, can make a big difference.	No	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
Greater than 15 Years		No	Yes	No	No
Greater than 15 Years		Yes, with appropriate planning and justification	No	No	Maybe, I need to understand the costs and benefits as a resident
1-5 Years		No	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
1-5 Years		Yes, with appropriate planning and justification	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
1-5 Years		No	Yes	Yes	Yes

6-10 Years	We live in the Front Street one and our rotary needs new bushes and trees. Have not been done in over 15 years, needs improvement.	Yes, with appropriate planning and justification	Could use another meeting workspace and more parking with the backups of classes.	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
1-5 Years		No		No	Yes	No
	When residents co-operate. Common property maintenance is great.	No	Spend money on the street, tree and sidewalk maintenance, long before restaurant re-do, dog parks, etc. Also, Spend money to manage leaves and street trees which Palm Coast City advises are GH responsibility.	No	They are more than adequate presently.	No

Greater than 15 Years	No	No	No	Maybe, I need to understand the costs and benefits as a resident
We need a leaf sweeper due to oak trees in neighborhoods. Not happy with new trash pick up, bins left in road or driveway entrance.	No	Yes	Yes	No
11-15 Years	No	No	No	Maybe, I need to understand the costs and benefits as a resident
6-10 Years	No	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
Greater than 15 Years	No	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
	No	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
6-10 Years	Yes, with appropriate planning and justification	Yes	Yes	As long as it isn't too complicated to navigate, I am not that good with technology.

1-5 Years		Yes, with appropriate planning and justification		Yes		Yes	Maybe, I need to understand the costs and benefits as a resident
		No		Yes		Yes	No
Greater than 15 Years		No		Yes		Yes	No
11-15 Years	They need not to replace so many times, flowers. Clean better on Wild Oaks, they forget our area. Wild Oaks has oak trees, remove them they mess up the sidewalk.	No	Just fix what you have.	No		No	Maybe, I need to understand the costs and benefits as a resident
6-10 Years	Nice now, jut could be better.	No		No		No	Maybe, I need to understand the costs and benefits as a resident
1-5 Years	Limit noisy landscaping around Tennis courts before 12 noon.	No		Yes	Increase communication between CDD and residents, especially for projects.	Yes	Maybe, I need to understand the costs and benefits as a resident

6-10 Years	The flowers planted at the entrances of neighborhoods should be perennials, so much waste of money changing plants 3-5 times a year.	Yes, with appropriate planning and justification	Yes	No	Maybe, I need to understand the costs and benefits as a resident
	Sidewalk improvements need upgrading, live oaks need trimming.	Yes, with appropriate planning and justification	Yes	Yes	Yes
Greater than 15 Years	The lakes/ponds need fountains to help with mosquito control.	No	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
1-5 Years		No	No	Yes	Maybe, I need to understand the costs and benefits as a resident
6-10 Years		No	Yes	Yes	Future projects lists should be shown by community, Grand Haven, Wild Oaks, Crossings. Maybe, I need to understand the costs and benefits as a resident
6-10 Years		No	Yes	No	More notice via email of pool closures for private sessions Yes

1-5 Years		No	Yes	Would like to report continuing problems, i.e. gate issues.	No	No
6-10 Years		Yes, with appropriate planning and justification	Yes		Yes	Maybe, I need to understand the costs and benefits as a resident
6-10 Years		Yes, with appropriate planning and justification	Yes		Yes	Maybe, I need to understand the costs and benefits as a resident
1-5 Years		Yes, with appropriate planning and justification	Yes		Yes	Maybe, I need to understand the costs and benefits as a resident
6-10 Years	Wild Oaks is treated like a red headed stepchild.	No	Yes		No	Maybe, I need to understand the costs and benefits as a resident
6-10 Years	We believe Wild Oaks landscaping looks terrible.	No	Yes		Yes	Maybe, I need to understand the costs and benefits as a resident

6-10 Years		Yes, with appropriate planning and justification	No	It's fine.	Yes	Maybe, I need to understand the costs and benefits as a resident
11-15 Years	The community is beautiful, fountains in the water basins would make it even more beautiful.	No	Yes	Letters of violations are sometimes sent to wrong address.	Yes	Maybe, I need to understand the costs and benefits as a resident
1-5 Years		No	Yes		Yes	Maybe, I need to understand the costs and benefits as a resident
1-5 Years		No	No		No	Maybe, I need to understand the costs and benefits as a resident
1-5 Years		No	No		No	Maybe, I need to understand the costs and benefits as a resident
Greater than 15 Years		No	Yes		Yes	Maybe, I need to understand the costs and benefits as a resident

11-15 Years	The Association should clear trees out of the lake banks controlled by the Association (common areas).	No	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
11-15 Years		No	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
Greater than 15 Years		No	Yes		Maybe, I need to understand the costs and benefits as a resident
Greater than 15 Years		Yes, with appropriate planning and justification	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
6-10 Years		No	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
Greater than 15 Years	Vines are a problem. Christmas lighting needs to be better.	No	Don't use any of the facilities.	No Okay as it is.	Maybe, I need to understand the costs and benefits as a resident

6-10 Years		Yes, with appropriate planning and justification	Yes, as the needs of the residents and staff are essential.	No	No	Maybe, I need to understand the costs and benefits as a resident
11-15 Years		Yes, with appropriate planning and justification		Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
Greater than 15 Years	The circle turnarounds need better landscaping throughout.	Yes, with appropriate planning and justification	How about a computer room with fax and printers?		No	Maybe, I need to understand the costs and benefits as a resident
Greater than 15 Years		No		No	No	Maybe, I need to understand the costs and benefits as a resident
6-10 Years		No		Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
6-10 Years		No		Yes	Yes	Yes
Greater than 15 Years		No		No	No	No

1-5 Years		Yes, with appropriate planning and justification	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
6-10 Years	More attention should be given to Wild Oaks.	No	Yes	No	No
1-5 Years		Yes, with appropriate planning and justification	Yes	Yes	Yes
Greater than 15 Years	Egret Road next to the pond is not kept well enough.	No	Yes	No	Maybe, I need to understand the costs and benefits as a resident
Greater than 15 Years		Yes, with appropriate planning and justification	Yes	No	No

1-5 Years	I think making homeowner responsible for oak trees and the damage they do to sidewalks is unfair. The oaks along main road are very nice but the side streets really don't need all these terrible trees.	No	Yes	No	Maybe, I need to understand the costs and benefits as a resident
1-5 Years		No	Yes	No	Maybe, I need to understand the costs and benefits as a resident
1-5 Years		No	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
Greater than 15 Years	Bring flowers back to entrance to North Park Circle. There is no need to rotate existing flowers so much, savings pay for putting flowers in other areas.	Yes, with appropriate planning and justification	Yes	Yes	No

Greater than 15 Years	No	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident	
Greater than 15 Years	Excellent.	Yes, with appropriate planning and justification	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
11-15 Years		Yes, with appropriate planning and justification	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
1-5 Years	No		Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
6-10 Years	No		No	No	No
11-15 Years	No		Yes	Yes	No
1-5 Years	No		Yes	No	No

1-5 Years	No	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
11-15 Years	No	Yes	No	Maybe, I need to understand the costs and benefits as a resident
Greater than 15 Years	No	No	Yes	Maybe, I need to understand the costs and benefits as a resident
Greater than 15 Years	Yes, with appropriate planning and justification	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
Greater than 15 Years	No	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident

Greater than 15 Years	They do a good job! When they uproot flowers why aren't residents offered to take a few?	No	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
6-10 Years		Yes, with appropriate planning and justification	No	Yes	Yes
Greater than 15 Years	Better maintenance of Linkside East pond (cut foliage back from West side of pond).	Yes, with appropriate planning and justification	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
Greater than 15 Years		Yes, with appropriate planning and justification	No		Maybe, I need to understand the costs and benefits as a resident
1-5 Years		No	Not at this time.	Yes	Yes

1-5 Years		No		Yes		Yes	Yes
	Plants are old and	Yes, with appropriate	Minimally, another		Access is there if		
Greater than 15 Yr	need replacing.	planning and	game room would	No	anyone wants to take		
		justification	be nice.		the time to look it	Yes	No
					up.		
							No
1-5 Years		Yes, with appropriate		Yes		Yes	
		planning and					
		justification					
Greater than 15 Years		Yes, with appropriate		Yes			Maybe, I need to
		planning and					understand the
		justification					costs and benefits
							as a resident
6-10 Years	Very well done!	Yes, with appropriate		Yes		Yes	Yes
		planning and					
		justification					
Greater than 15 Yr	No more spending,	No	No!	Yes	Yes, let the		
	looks great.				community be heard,		
					do not let the board		
					do all the spending		
					they want.	Yes	No

1-5 Years	No	Facilities not being fully utilized now, slowly expand.	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
1-5 Years	Wild Oaks needs as much attention as main GH gets, we pay the same CDD dues.	No	Yes	Yes	Yes
1-5 Years	No		Yes	Yes	Yes
Greater than 15 Years	No		Yes	No	Yes
6-10 Years	No		Yes		Yes
Greater than 15 Years	No		Yes	No	Yes
1-5 Years	No		No		No
11-15 Years	No		Yes	Yes	Maybe, I need to understand the costs and benefits as a resident

		No	No	No	Maybe, I need to understand the costs and benefits as a resident
11-15 Years		No	No	No	
6-10 Years	Remove vines from trees.	Yes, with appropriate planning and justification	Yes	No	Yes
11-15 Years		No	Yes	No	Yes
Prefer not to answer		No	No	No	Maybe, I need to understand the costs and benefits as a resident
6-10 Years		Yes, with appropriate planning and justification	No	Yes	Yes
6-10 Years	Park area of Wild Oaks needs cleaning up.	Yes, with appropriate planning and justification	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
Greater than 15 Years	Base of lights on Jasmine Pr. need paint.	No		Might be helpful.	Yes
					Maybe, I need to understand the costs and benefits as a resident

Greater than 15 Years	No	Yes	Yes	Yes
1-5 Years	Yes, with appropriate planning and justification	Yes	Yes	Yes
Greater than 15 Years	This is a beautiful place to call home.	No	No	Maybe, I need to understand the costs and benefits as a resident
11-15 Years	Community should deal with damage done by oak trees not individual owners.	No	No	
11-15 Years	Leaves accumulate on residential streets and homeowner is responsible for removing debris. It would be better if removing street debris were left to the Association.	Yes, with appropriate planning and justification	Yes	Maybe, I need to understand the costs and benefits as a resident
1-5 Years	No	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident

Greater than 15 Years	Yes, with appropriate planning and justification	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
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Greater than 15 Years	One major problem. We really should destroy/cut these vines! They destroy even the largest trees. Voluntary plus contributors. Once a year project	No	We really do not have the demand.	Yes
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6-10 Years	I have complained about my landscaping for years. No changes made due to those owners who do not return surveys being included as positive input!	Yes, with appropriate planning and justification	Yes	Email and phone contact is not working. Either I do not get a response or it takes weeks to get a response.	Yes	No
1-5 Years		Yes, with appropriate planning and justification	Yes		Yes	Maybe, I need to understand the costs and benefits as a resident
Greater than 15 Years		No	Until the demand fully exceeds capacity we should not.	Yes	Yes	Yes
6-10 Years	Do a good job.	Yes, with appropriate planning and justification	Yes		Yes	Maybe, I need to understand the costs and benefits as a resident

1-5 Years	Should enforce sidewalk and curb repairs.	Yes, with appropriate planning and justification		Yes	Yes	No
Greater than 15 Years		No		Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
Greater than 15 Years		Yes, with appropriate planning and justification		Yes	No	Maybe, I need to understand the costs and benefits as a resident
6-10 Years		No		Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
1-5 Years		Yes, with appropriate planning and justification	A hobby room would be great.	Yes	Yes	Yes

	Not only on Waterside but every entry way should be manicured and maintained like Osprey Lakes.	No	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
6-10 Years		No	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
Greater than 15 Years	Yes, with appropriate planning and justification		Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
Greater than 15 Years	Yes, with appropriate planning and justification		Yes	Yes	Yes
Greater than 15 Years	No		Yes	Yes	Yes
11-15 Years	No		Yes	Yes	Yes

1-5 Years	Invest in much needed leaf vac, and stop funnelling money into croquet court. Clean out all the vines that cover the palms on Waterside Parkway and expose more views to golf course when driving in.	Yes, with appropriate planning and justification	As long as it is for the community and offices for the CDD and HOA use.	Yes	Yes	No
6-10 Years	Street sweeper for oak leaves.	No		Yes	Yes	Yes
Greater than 15 Years		No	Will be too crowded, heavy traffic.	Yes	No	Maybe, I need to understand the costs and benefits as a resident
1-5 Years		No		No	No	No
6-10 Years		No		No	No	Maybe, I need to understand the costs and benefits as a resident

Greater than 15 Years		Yes, with appropriate planning and justification	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
Greater than 15 Years		Yes, with appropriate planning and justification	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
1-5 Years	Fencing for houses bordering the preserve for hog control in the Crossings and Wild Oaks.	No	Yes	No	No
Greater than 15 Years		No	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident

1-5 Years	There is benefit to include perennials to minimize continuous replanting.	Yes, with appropriate planning and justification	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
Greater than 15 Years			Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
6-10 Years		No	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
Greater than 15 Years		No	Yes	No	No
Greater than 15 Years		Yes, with appropriate planning and justification	Yes	Yes	No
Greater than 15 Years	Better oak tree management (roots destroying sidewalks) in Heritage Oaks - too many too close to each other.	No	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident

Greater than 15 Years		Yes, with appropriate planning and justification	No	No	Maybe, I need to understand the costs and benefits as a resident	
6-10 Years		Yes, with appropriate planning and justification	Yes	No	Maybe, I need to understand the costs and benefits as a resident	
6-10 Years		No	We would support expansion of the gym.	Yes	No	Maybe, I need to understand the costs and benefits as a resident
1-5 Years		No			No	Yes
1-5 Years	Put creator fountains in water ponds in Wild Oak.	Yes, with appropriate planning and justification	Yes	Yes		Maybe, I need to understand the costs and benefits as a resident

Greater than 15 Years	<p>Not at our home. Monthly broken sprinkle heads. Grass dies, killed 2 trees (had 16yrs) caught them smoking on porch furniture. Never did any work, left chemicals and equipment on porch. Nothing ever done as they take break.. Pool maintenance/clea ning needs improvement at both Village Center and Creekside. Our home lawn has tire marks and stains due to landscaping</p>	Yes, with appropriate planning and justification	Should have more activity bus trips for sight seeing as used to have in the past.	Yes	<p>Possibly investigate use of "My Green Condo" HOF type website system to report work orders, security issues, advertise community projects.</p>	Yes	<p>Maybe, I need to understand the costs and benefits as a resident</p>
1-5 Years		No		Yes		Yes	<p>Maybe, I need to understand the costs and benefits as a resident</p>

1-5 Years		Yes, with appropriate planning and justification	Yes		Yes	Maybe, I need to understand the costs and benefits as a resident
	I think the landscaping along Waterside Parkway looks very neat now that you have removed the ugly grasses. I wish you would replace the ugly grass that is along the banks of ponds. There are prettier grasses that could do the same job.	Yes, with appropriate planning and justification	Yes	Make it user friendly.	Yes	Maybe, I need to understand the costs and benefits as a resident
Greater than 15 Years		No	No		Yes	No
6-10 Years		No	Yes		Yes	Maybe, I need to understand the costs and benefits as a resident

Greater than 15 Years	No		Yes	But will they listen?	Yes	No
Greater than 15 Years	No		Yes		Yes	Maybe, I need to understand the costs and benefits as a resident
6-10 Years	Yes, with appropriate planning and justification	Available to clubs/groups within the community.	Yes		Yes	Maybe, I need to understand the costs and benefits as a resident
11-15 Years	No		Yes		Yes	Yes
1-5 Years	No		No		No	Maybe, I need to understand the costs and benefits as a resident
6-10 Years	Yes, with appropriate planning and justification		Yes		No	Maybe, I need to understand the costs and benefits as a resident

1-5 Years		Yes, with appropriate planning and justification	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
Greater than 15 Yr	Four dead trees behind our home.	No		Don't know.	No
1-5 Years	Reserved areas in crossings not well maintained. Trees/branches overhanging on properties need to be trimmed.	Yes, with appropriate planning and justification	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident

Greater than 15 Years	Superb job by contractors and especially Louise.	No	Creekside is underused. Get rid of the office space for residents use.	No	2% of community will complain about anything and everything. Overall, the community is safe and sound as is.	Yes	No
6-10 Years		No		Yes		Yes	Maybe, I need to understand the costs and benefits as a resident
Greater than 15 Years		Yes, with appropriate planning and justification		Yes	Include Palm Coast Court's news/projects, etc.	Yes	Maybe, I need to understand the costs and benefits as a resident
1-5 Years		No		Yes		Yes	Maybe, I need to understand the costs and benefits as a resident

Greater than 15 Years

Greater than 15 Years	Need better maintenance.	No	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
1-5 Years		No	No	No	Maybe, I need to understand the costs and benefits as a resident
Greater than 15 Years	There is a need to enforce the bylaws for homeowners' properties. Sidewalks are not cleaned, houses with mould, easements gone wild along the pond and lamps not painted.	Yes, with appropriate planning and justification	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
11-15 Years		Yes, with appropriate planning and justification	Yes	No	Maybe, I need to understand the costs and benefits as a resident

1-5 Years			Yes	No	Maybe, I need to understand the costs and benefits as a resident
6-10 Years	<p>Waterside Parkway is always well maintained. The common area adjacent to Riverlanding Drive - 31,33,35 and 37, have been ignored for 2.5 years. Now waist high weed and brush and now there is standing pond water and has been for 3 months - DISGUSTING!</p>	Don't feel either way.	No	No	Maybe, I need to understand the costs and benefits as a resident
6-10 Years	No		Yes	Yes	Yes
11-15 Years	<p>Should always look to make the community better.</p>	No	Yes	Yes	No
6-10 Years	Yes, with appropriate planning and justification		Yes	Yes	No

6-10 Years	No	Yes	Great idea. Listen to people if they have issues.	Yes	Maybe, I need to understand the costs and benefits as a resident
1-5 Years	No	No		No	Maybe, I need to understand the costs and benefits as a resident
6-10 Years	No	No		Yes	Yes
	Grape vines are out of control in most common areas. Too much money and attention planting annuals in less visible common areas. Consider small flowering perennials. Deer tear out the annuals at Riverbend/Rivertrail junction. Lamp posts need repainting.		Is there a need for this? Do many clubs, meetings and working areas get turned down?		
1-5 Years	No	Yes	Yes, if this can be done for little cost.	Yes	Maybe, I need to understand the costs and benefits as a resident
1-5 Years	Increase maintenance of "islands" in cul-de-sacs.	Yes, with appropriate planning and justification		Yes	Maybe, I need to understand the costs and benefits as a resident

Greater than 15 Years	Yes, with appropriate planning and justification	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
Greater than 15 Years	Yes, with appropriate planning and justification		I am unaware of need.	Yes
1-5 Years	No	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
Greater than 15 Years	No	Yes	Yes	Yes
6-10 Years	Yes, with appropriate planning and justification	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
6-10 Years		Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
1-5 Years	No	Yes	Yes	Yes
6-10 Years	No	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident

	Creekside Pool needs much repair work on the pavers - missing grout and mold.	No	We need to take care of what we have before spending money and expanding.	Yes	CDD, office and staff does not respond to emails - need accountability from the Board and staff.	Yes	No
1-5 Years		No		Yes	Improve but does not need to be elaborate and costly.	Yes	Maybe, I need to understand the costs and benefits as a resident
1-5 Years		Yes, with appropriate planning and justification		Yes		Yes	Maybe, I need to understand the costs and benefits as a resident
Greater than 15 Years	Landscape is beautiful, maintained and changed seasonally.	Yes, with appropriate planning and justification	We need facilities where clubs and residents can meet or eat at the same time.	Yes		Yes	Maybe, I need to understand the costs and benefits as a resident
Greater than 15 Years	Need to keep ICW bank clear of bushes on the seawall.	Yes, with appropriate planning and justification		Yes		Yes	Maybe, I need to understand the costs and benefits as a resident
1-5 Years	Seasonal flowers are a waste of time and money.	No		Yes	Depending on cost.	Yes	Maybe, I need to understand the costs and benefits as a resident

Greater than 15 Years	No	Yes	Yes	No		
Greater than 15 Years	No	Yes	Needs further explanation.	Yes	Maybe, I need to understand the costs and benefits as a resident	
1-5 Years	The public areas are beautifully maintained. The trees are a major problem! The roots are destroying our sidewalk. It's costly to repair and a liability issue.	Yes, with appropriate planning and justification			Maybe, I need to understand the costs and benefits as a resident	
1-5 Years		No	Yes	CDD needs to return phone calls to residents.	Yes	No

Greater than 15 Years			Need more information.	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident	
Greater than 15 Years		Yes, with appropriate planning and justification		Yes	Yes	Maybe, I need to understand the costs and benefits as a resident	
1-5 Years	Much improved.	No	Especially would like to see space where residents can gather.	Yes	Yes	Yes	
Greater than 15 Years	Allow homeowners to fence part of their lot.	Yes, with appropriate planning and justification	Larger cafe and more parking.		Up to the backing of the residents and what facilities they have to access.	No	Maybe, I need to understand the costs and benefits as a resident
Greater than 15 Years		No		Yes	Yes	Maybe, I need to understand the costs and benefits as a resident	
1-5 Years	Sometimes, not always or everywhere.		Depends on specific projects and costs and benefits.	Yes	A "suggestion" box and "complaint" box.	Maybe, I need to understand the costs and benefits as a resident	

Common areas					Maybe, I need to understand the costs and benefits as a resident
Greater than 15 Years only.	No		Yes	Yes	
	Yes, with appropriate planning and justification				Maybe, I need to understand the costs and benefits as a resident
Greater than 15 Years			Yes	No	
	Yes, with appropriate planning and justification				Maybe, I need to understand the costs and benefits as a resident
Greater than 15 Years			No	Yes	
	Too much mowing and trimming. Too many crews working everyday making noise and creating pollution.				Maybe, I need to understand the costs and benefits as a resident
6-10 Years	No		No	Yes	
1-5 Years	No		Yes	Yes	Maybe, I need to understand the costs and benefits as a resident

1-5 Years	<p>1) Lower expenses by less planting/change of seasonal flowers. Research the use of long lasting foliage. 2) Add simple trip lighting to the signage at the entrance to each village like in the "Bluffs".</p>	No	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
Greater than 15 Years		No	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
6-10 Years	<p>Improvement - ponds should be aerated with sprinklers/fountains to prevent another fish kill! This impacts on all residents with the smell, appearance and bad press!</p>	No	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident

1-5 Years	<p>The area next to the golf clubhouse, the incomplete townhouses and the broken fences are in need of attention as they detract from the look and value of our community.</p>	No	<p>Don't know of any clubs at Grand Haven. An art club for residents to be creative and their well being. Don't want anymore building but a database that shows a resident's interest to start clubs would be good.</p>	Yes	Yes
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11-15 Years		Yes, with appropriate planning and justification	The Grand Haven room is the only facility to accommodate clubs, meetings, exercise classes. No space at North Park.	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
11-15 Years		Yes, with appropriate planning and justification	I oppose taking our inadequate resident activity rooms for additional offices.	Yes	The CDD office is not resident friendly. They stretched their pandemic reduce hours out forever! Also, Barry spends less and less time in the office.	Yes
1-5 Years		No		Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
Greater than 15 Years	But also increase landscape enhancements on major roads.	Yes, with appropriate planning and justification		Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
1-5 Years		No		No	No	No

6-10 Years	No	Pay for what clubs you join, Rental fees for meetings, work spaces, etc.	Yes	The Oak Tree newsletter is outdated before it even arrives.	No	Maybe, I need to understand the costs and benefits as a resident
Greater than 15 Years	Do not overspend and then owners are forced to pay!	I don't have an opinion if this is needed.	Yes		No	
1-5 Years	Huge improvement with the new landscapers.	Yes, with appropriate planning and justification	Yes		Yes	Maybe, I need to understand the costs and benefits as a resident

1-5 Years	No	Yes	No	Maybe, I need to understand the costs and benefits as a resident
6-10 Years	No	No	Yes	Yes
1-5 Years	No	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
Greater than 15 Years	No	Yes	Yes	Yes
11-15 Years	No	No	Yes	No
1-5 Years	I feel it looks bare in some places and the gazebos and benches are filthy dirty.	Yes, with appropriate planning and justification	We need productive people here!	Yes
1-5 Years		Yes, with appropriate planning and justification		Yes

Currently CDD communication is very poor. No response to emails/letters.

1-5 Years	No	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
6-10 Years	No	No	No	Maybe, I need to understand the costs and benefits as a resident
6-10 Years	No	Yes	No	Maybe, I need to understand the costs and benefits as a resident

6-10 Years	No need to replace flowers in community gardens so frequently during each year. Plant colorful and a variety of perennials.		No opinion.	Further clarification of what constitutes an interactive website is necessary prior to responding to this question.	No	Maybe, I need to understand the costs and benefits as a resident
11-15 Years	Some areas very unsightly with dead trees, etc.	Yes, with appropriate planning and justification		Yes	No	Maybe, I need to understand the costs and benefits as a resident
Greater than 15 Years		No		Yes	Yes	Maybe, I need to understand the costs and benefits as a resident

1-5 Years	Neutral. Again, not all areas receive the same care. There was a constantly running sprinkler in front of our neighbourhood sign that ran non stop for 3 months. Not all neighbourhood receive sidewalk (those responsible by CDD) repair either. We have had a 2 inch raised stone for 3 years!	Maybe but do NOT close Creekside Gym!!	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
1-5 Years	No		Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
Greater than 15 Years	No		Yes	Yes	Maybe, I need to understand the costs and benefits as a resident

11-15 Years	Change vendors. Corey doesn't provide an individual or useful service. Lawns are in a bad shape.	Yes, with appropriate planning and justification	Yes	No	No
1-5 Years		No	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
11-15 Years		No	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
Greater than 15 Years	Why did you not address the Oak Tree sidewalk problem?	No	Yes	Yes	Yes
1-5 Years	Would like to see more clearing of the leaves.	No	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
Greater than 15 Years		Yes, with appropriate planning and justification	Yes	No	Yes

1-5 Years	Some areas need work - dead palms and other landscaping looks poorly maintained. Needs a good clean up.	Yes, with appropriate planning and justification	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
Greater than 15 Years		Yes, with appropriate planning and justification	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
1-5 Years	Waterside Parkway needs to have tree branches on the road and walkways trimmed and cleared out.	No	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
6-10 Years	Beautiful.	No	Yes	Yes	Yes

1-5 Years		No	None needed now.	Yes		Yes	Maybe, I need to understand the costs and benefits as a resident
1-5 Years	Oak leaf droppings could be cleaned more frequently.	Yes, with appropriate planning and justification	A work space(s) would be nice.	Yes		Yes	Maybe, I need to understand the costs and benefits as a resident
6-10 Years		No		Yes		Yes	No
11-15 Years	However, the front of The Crossings is better kept than the back. Put the fountains back in the ponds. New technology makes them less problematic.	No		Yes	Lately communication has been much improved.	No	Maybe, I need to understand the costs and benefits as a resident
Greater than 15 Years		No		Yes		Yes	Maybe, I need to understand the costs and benefits as a resident

6-10 Years		Yes, with appropriate planning and justification		Yes		Yes	Maybe, I need to understand the costs and benefits as a resident
Greater than 15 Years		Yes, with appropriate planning and justification	Definitely!	Yes		Yes	Maybe, I need to understand the costs and benefits as a resident
1-5 Years	It always look lovely!	No		Yes		Yes	Yes
	Remove vines from all the trees along the main roadway.	No	Don't think expansion is needed.	Yes		Yes	Yes
Greater than 15 Years	The changing of flowers is really nice.	No	Lets not become a "more clubs" community causing discontent.	Yes	The Grand Haven Neighbour has gotten out of hand. There should be an "editor" before postings.	Yes	Yes
6-10 Years		Yes, with appropriate planning and justification		Yes		Yes	Maybe, I need to understand the costs and benefits as a resident

11-15 Years	No	Yes	Yes	Yes
1-5 Years	Yes, with appropriate planning and justification	Yes	No	Maybe, I need to understand the costs and benefits as a resident
Greater than 15 Years	No	No	Yes	Yes
1-5 Years	No	Yes	Yes	Yes
1-5 Years	Yes, with appropriate planning and justification	No	Yes	No
1-5 Years	No	No	Yes	Maybe, I need to understand the costs and benefits as a resident

11-15 Years

No

Yes

Yes

Yes

1-5 Years

Have indigenous and perennial plants, may reduce the annual cost of the flowers at the entrance.

Yes, with appropriate planning and justification

Absolutely, this is a growing community and with more people we need more space.

Yes

Communication is a must if you want to keep an interactive community.

Yes

Maybe, I need to understand the costs and benefits as a resident

6-10 Years

No

Yes

Yes

Maybe, I need to understand the costs and benefits as a resident

Greater than 15 Years

We could use more flowers.

No

Yes

Yes

Maybe, I need to understand the costs and benefits as a resident

11-15 Years

Yes, with appropriate planning and justification

No

Yes

Maybe, I need to understand the costs and benefits as a resident

Greater than 15 Years	No	Yes	Yes	Yes
6-10 Years	Would like to see removal of leaves on the streets in front of our homes. Rentals don't clean up.	No	No	Maybe, I need to understand the costs and benefits as a resident
1-5 Years	No	Yes	No	Yes
Greater than 15 Years	No	Yes	Yes	Yes
1-5 Years	No	Yes	No	No
6-10 Years	Better maintenance of detention ponds - install fountains.	Yes	Yes	No

1-5 Years		Yes, with appropriate planning and justification	No more croquet.	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
1-5 Years		No		Yes	Yes	Yes
1-5 Years	Vacuuming of leaves by CCD.	No		Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
Greater than 15 Years		Yes, with appropriate planning and justification		Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
Greater than 15 Years	Especially the crossings!!	No		No	No	No
1-5 Years	CDD rules that must be followed by homeowners are not followed by CDD. 48" hedges for homeowners but CDD's are higher. CDD has mulch next to the sidewalk, homeowners are not allowed!	No		Yes	Yes	Yes

Greater than 15 Years		Yes, with appropriate planning and justification	Get new facilities or make bigger.		I think they are good. No	Maybe, I need to understand the costs and benefits as a resident
1-5 Years		Yes, with appropriate planning and justification		Yes	No	Yes
Greater than 15 Years		Yes, with appropriate planning and justification		Yes	Yes	
1-5 Years	In general - BEAUTIFUL. However, they are horrible, lazy when taking care of our properties.	Yes, with appropriate planning and justification	Everything is fantastic now. Beautifully run. But if need to expand then I am for it!	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
Greater than 15 Years		Yes, with appropriate planning and justification		No	Yes	Yes

Greater than 15 Years	No	Yes	Now when guests arrive at South Gate it shows "wireless caller" - unacceptable. In this day and age there is no reason not to show "South Gate" or "Grand Haven".	Yes	Maybe, I need to understand the costs and benefits as a resident
Seems to be getting better with brush removal around the golf course.	No	Yes		No	Maybe, I need to understand the costs and benefits as a resident
Greater than 15 Years	No	Yes		Yes	Yes
1-5 Years	Yes, with appropriate planning and justification	Yes	Operational and blasts are needed.	Yes	Maybe, I need to understand the costs and benefits as a resident
1-5 Years		Yes		Yes	Maybe, I need to understand the costs and benefits as a resident

Greater than 15 Years	The landscaping on Waterside is fine, there are areas though.	No	If the Operations Manager returned phone calls of the residents then communications would improve tremendously. A separate or distinct interactive website for the Operations Division is necessary. Yes			Maybe, I need to understand the costs and benefits as a resident
1-5 Years		Yes, with appropriate planning and justification	Yes	Yes	Yes	
Greater than 15 Years		No	No	No		Maybe, I need to understand the costs and benefits as a resident
Greater than 15 Years		No	No	No	No	No

1-5 Years	Oaks in front of houses have to be REMOVED. The roots destroy the sidewalks, get into sewer lines and invade the system. Oak roots have no room to grow.	No to oaks!	No	No to oaks. Remove the oaks in front of the houses but leave along Waterside Parkway.	No	Maybe, I need to understand the costs and benefits as a resident
11-15 Years	Since Oak trees are a requirement to form a canopy, CDD should negotiate a vacuum truck for leaves, raked to the curb, for once a week pick up at no cost to the homeowner. Also, would like to see more fountains in selected ponds.	Yes, with appropriate planning and justification	Yes		No	Maybe, I need to understand the costs and benefits as a resident
11-15 Years		No	No		No	No

1-5 Years	Yes, with appropriate planning and justification	Yes	Yes	Yes
1-5 Years	No	Yes	No	
1-5 Years	Yes, with appropriate planning and justification	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
Greater than 15 Years	Neighbourhood signs should be continually maintained.	No	Yes	Maybe, I need to understand the costs and benefits as a resident
6-10 Years	No	Yes	Yes	Yes
1-5 Years	No	No	Yes	Maybe, I need to understand the costs and benefits as a resident

11-15 Years		Yes, with appropriate planning and justification	Yes		Yes	No
Greater than 15 Years		No	Yes		No	Maybe, I need to understand the costs and benefits as a resident
1-5 Years		No		No opinion.	Yes	Maybe, I need to understand the costs and benefits as a resident
1-5 Years		No	Lets improve on what we have.	Yes	Yes	Yes
11-15 Years		No			No	
11-15 Years		Yes, with appropriate planning and justification	Yes		No	Maybe, I need to understand the costs and benefits as a resident
6-10 Years	Ponds in particular need better maintenance.	No			No	No
6-10 Years		Yes, with appropriate planning and justification	Yes	A gate access app.	No	Maybe, I need to understand the costs and benefits as a resident

11-15 Years	Yes, with appropriate planning and justification	Yes	No	Maybe, I need to understand the costs and benefits as a resident	
Greater than 15 Years	No	No	Yes	Maybe, I need to understand the costs and benefits as a resident	
11-15 Years	The path behind Native Oak is hard to walk on and the land on the pond is never cleaned. High weeds and brush. People who live on Ponds have to keep the land clean and it looks so nice. Why doesn't Grand Haven clean their land and replace dead shrubs.	No	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
6-10 Years	No	No	No	No	No
Greater than 15 Years	No	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident	

Greater than 15 Years		No	Yes	Yes	No
1-5 Years		Yes, with appropriate planning and justification	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
1-5 Years	More weeding needed.	Yes, with appropriate planning and justification	No	Yes	Maybe, I need to understand the costs and benefits as a resident

Greater than 15 Years	Print too faint	Yes, with appropriate planning and justification	Yes	As long as you do not leave out of the loop the older population that cannot keep up with technology.	Yes	Maybe, I need to understand the costs and benefits as a resident
1-5 Years		No	Yes		Yes	Maybe, I need to understand the costs and benefits as a resident
6-10 Years		No	Yes		Yes	Maybe, I need to understand the costs and benefits as a resident

1-5 Years	No	Yes	Yes	No
1-5 Years	No	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
Landscape service needs more supervision. Main street is fine but we would get a letter if our yard looked like across the street. We need to look at the sidewalks and oak trees as a community. Short-term individual homeowners fines are not working.	No	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
Weeds in ponds and grounds surrounding them have taken over now. ??? bugs are also very evident.	No	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident

1-5 Years	Manage vine growth better. Replace dead and nearly dead trees and bushes. Better flower choices for the beds.	Yes, with appropriate planning and justification	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
Greater than 15 Years	Please fix the ponds by dredging the bottom and replace eroded land. The old oak trees are out of control - there are too many and they are too large. Roots are buckling the sidewalks and are too close to house foundations.	No	Just manage what we have.	Yes	Maybe, I need to understand the costs and benefits as a resident
6-10 Years	Not happy with landscape and grass cutting at Lakeside Village.	No	Yes	No	Maybe, I need to understand the costs and benefits as a resident

1-5 Years	The North Gate looks dull compared to the two other gates - the letters on the sign are faded.	Yes, with appropriate planning and justification	More parking is needed at Waterside, both sides.	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
6-10 Years		Yes, with appropriate planning and justification		Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
6-10 Years		No		Yes	No	Yes
11-15 Years		Yes, with appropriate planning and justification		Yes	Yes	Yes
11-15 Years	Flower beds don't need to be changed when the flowers are in full bloom.	No	Seem okay the way it is now.	No	No	
Greater than 15 Years		No		Yes		Maybe, I need to understand the costs and benefits as a resident
11-15 Years		No		Yes	Yes	Yes

	We need to enlarge the Village Center's parking lot.	Yes, with appropriate planning and justification	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
Greater than 15 Years	No		Yes		Yes
11-15 Years	No		No	No	Maybe, I need to understand the costs and benefits as a resident
11-15 Years	No		Yes	Yes	Maybe, I need to understand the costs and benefits as a resident

6-10 Years	Yes, with appropriate planning and justification	But let me qualify this. We don't need more clubs and meeting work spaces. What we need is expanded parking spaces.	Yes		Yes	Maybe, I need to understand the costs and benefits as a resident
Greater than 15 Years	Yes, with appropriate planning and justification		Yes		Yes	Maybe, I need to understand the costs and benefits as a resident
1-5 Years	Yes, with appropriate planning and justification		Yes			Maybe, I need to understand the costs and benefits as a resident
6-10 Years	No	This could mean re-purposing existing facilities and I don't support that.	No	I think the emails we receive keep us updated.	Yes	No
1-5 Years	No		Yes		Yes	Yes
11-15 Years	Yes, with appropriate planning and justification		Yes		Yes	Maybe, I need to understand the costs and benefits as a resident

Greater than 15 Years	of service, stop paying for mediocre service and raise the standards. The oak tree lined streets are beautiful (GH's signature) however, there are some instances where there are too many harming the tree roots damaging the sewers, etc. Is there a compromise to be considered? South Entrance appears sloppy - a lot of leaves, dying branches, etc. Should not have to pay more just demand better service!	Yes, with appropriate planning and justification	What kind of clubs, meetings and work spaces - we seem to have a nice amount of space we are utilizing well. What do we already have? Also, management improvements should be addressed before and instead of paying out more money, efficiency costs less. Organizing makes for a smoother sailing.	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
1-5 Years		Yes, with appropriate planning and justification		Yes	As long a it doesn't become a complaint or gossip or political divisive temptation tool. Rules to keep the peace and maintain a co-operative attitude among everyone participating would need to be encouraged and maintained.	Maybe, I need to understand the costs and benefits as a resident
11-15 Years		Yes, with appropriate planning and justification		No	Yes	Maybe, I need to understand the costs and benefits as a resident

1-5 Years	Beautiful planting. Need more power walking sidewalks (Waterside Parkway). Request maintenance of live oak trees on ALL streets - raking and trimming.	No	Yes	Need better responses.	Yes	Maybe, I need to understand the costs and benefits as a resident
6-10 Years		Yes, with appropriate planning and justification		Don't know.	No	Maybe, I need to understand the costs and benefits as a resident
1-5 Years		No	No		Yes	Maybe, I need to understand the costs and benefits as a resident
6-10 Years	Adding leaf collection which spans months would be supported.	No	Yes		Yes	Maybe, I need to understand the costs and benefits as a resident

Greater than 15 Years	I think the flowered areas always look beautiful. Also, the maintenance crew is always working to keep things in shape.	No	Yes	Have asked for large hooks (5) in the ladies shower (right outside the door on the left wall) after the remodel - still not there.	Yes	Yes
Greater than 15 Years	Landscape at gate entrances and each village sign are beautiful BUT not all villages are equal in landscape appearances such as by the roundabouts or cul-de-sacs	No	Yes		Yes	Maybe, I need to understand the costs and benefits as a resident
Greater than 15 Years		No	Yes		No	Maybe, I need to understand the costs and benefits as a resident
Greater than 15 Years	Yes, with appropriate planning and justification	Do NOT close the Creekside gym.	No	Email blasts seem adequate.	Yes	Maybe, I need to understand the costs and benefits as a resident

1-5 Years	No		Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
Prefer not to answer	No	There are also many activities to join in at Palm Coast.	Yes		
Greater than 15 Years	Yes, with appropriate planning and justification	Do not close Creekside Fitness Center as it gets much use and is appreciated.	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident

11-15 Years	No	Yes	No	Maybe, I need to understand the costs and benefits as a resident
1-5 Years	No	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
Greater than 15 Years	Get rid of the vine! No	Yes	Yes	Yes
1-5 Years	No	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
6-10 Years	No	What we have is adequate and better than more communities.	Yes	Maybe, I need to understand the costs and benefits as a resident

6-10 Years	Keep flowers longer and donate to owners.	Yes, with appropriate planning and justification	Dollars - shades and Clubhouse bathroom.	Yes	Email is good.	Yes	No
1-5 Years		Yes, with appropriate planning and justification		Yes		Yes	Maybe, I need to understand the costs and benefits as a resident
Greater than 15 Years		No		No		Yes	Maybe, I need to understand the costs and benefits as a resident
1-5 Years	Attend the initial paths, e.g. Eyret to Riverbend.	Yes, with appropriate planning and justification		Yes	In addition we need more/better cell towers.	Yes	Yes
11-15 Years	Given that all the trees have been trimmed within an inch of their lives, is there a need for Shaw to be here as frequently? It seems that they have 5% truck lined up by the South Gate to come in every week, could that not be reduced?	Yes, with appropriate planning and justification	Definitely do not expand office space. Barry and any assistant could be in rented space or from home, which is basically what he does anyway.			Yes	Maybe, I need to understand the costs and benefits as a resident

6-10 Years	No	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
Greater than 15 Years	No, if we are talking about our PLM. This needs to be improved.			
	Yes, in instances of the common areas.	Yes, with appropriate planning and justification	Yes	Maybe, I need to understand the costs and benefits as a resident
11-15 Years	No	Yes	No	Maybe, I need to understand the costs and benefits as a resident
1-5 Years	Maple trees are not maintained at the pool. Also, palm trees overlooking the pool aren't trimmed. They are an eyesore.	No	Yes	No

11-15 Years		Yes, with appropriate planning and justification	People with disabilities don't have any amenities here.	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
Greater than 15 Years	We think the current provider is excellent.	No		Yes	Yes	Yes
Greater than 15 Years		Yes, with appropriate planning and justification		Yes	Yes	Yes
1-5 Years		Yes, with appropriate planning and justification		Yes	Yes	Yes
6-10 Years		No		No	No	Maybe, I need to understand the costs and benefits as a resident
11-15 Years		Yes, with appropriate planning and justification		Yes	No	Yes
6-10 Years	Streets need repaving. Too many tree root issues on Waterside.	No		Yes	Need CDD and HDA to LISTEN to residents and react.	Maybe, I need to understand the costs and benefits as a resident

11-15 Years	Yes, with appropriate planning and justification	We don't need a huge new building. Just a few more spaces for, e.g. book clubs, discussion groups.	Yes	We favor communication. However, more channels could mean more fragmentation of information. One could be more effective than a multitude of options.	Yes	
Greater than 15 Years	No		Yes	No		Maybe, I need to understand the costs and benefits as a resident
Greater than 15 Years	Yes, with appropriate planning and justification		Yes	Yes	Yes	

1-5 Years	Verdego does a good job. Upon directives from CDP, we spent ample dollars to redo the Sarptina on our property/lake. Others did not and the quality/difference shows. No uniformity on our lake.	No	Yes	It is concerning that some private homes are well maintained and others not so.	Yes	Maybe, I need to understand the costs and benefits as a resident	
6-10 Years	But trim low hanging branches.		More areas for activities for residents.	Yes	Responses to phone calls and/or emails is timely.	Yes	Maybe, I need to understand the costs and benefits as a resident
Greater than 15 Years		No		No		Yes	Yes

Greater than 15 Years	Very proud of our well maintained landscape.	No	The parking is an issue especially as we age. We need more parking.	If this would help the current staff do their jobs better and reduce some workloads.		
6-10 Years		No		No	Yes	No
1-5 Years	Excellent job.	No		Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
	Stop wasting tax dollars.	No	Save the dollars - NO!	Need a website - stop mailing the newsletter.	Yes	No
6-10 Years		No		Yes	Yes	Maybe, I need to understand the costs and benefits as a resident

Greater than 15 Years	Current flower rotation (3 times a year) is all that is necessary. Keep a close monitor on the performance of the landscape contractors.	No	There is still open time and space in VC and Creekside's meeting rooms. Many clubs with small membership can meet in private residences.	Yes	Interactive website and CDD email box (if password protected) would be beneficial at minimal expense.	Yes	No
11-15 Years		Yes, with appropriate planning and justification		Yes		Yes	Yes
Prefer not to answer		No		No			Maybe, I need to understand the costs and benefits as a resident
Greater than 15 Years	We have lived in our GH home since October 2004. At that time the ...	Yes, with appropriate planning and justification		Yes		Yes	Maybe, I need to understand the costs and benefits as a resident
6-10 Years	Would like leaf pick up on residential streets.	No		No		No	Maybe, I need to understand the costs and benefits as a resident

11-15 Years	Excellent job by Verdigo.	Yes, with appropriate planning and justification		Yes	Yes	Yes
11-15 Years		No		Yes	No	
1-5 Years	Although plants are removed when still in bloom.	Yes, with appropriate planning and justification	As long as it benefits our community.	Yes		
6-10 Years		Yes, with appropriate planning and justification	I would like to see the elimination of any additional funds after mortgage and taxes, say in 10 years.	Yes		Yes

Greater than 15 Yr	The overall appearance of GH is beautiful EXCEPT I don't understand the large strip that was cleared in the middle of the west side of Waterside Parkway between Flamingo Court and Pelican Court.	Very unsightly!	No	No	No
Greater than 15 Yr	Beautiful but the oak trees cause a lot of damage to the sidewalks and personal property - wrong tree to plant.	No	Yes	Yes	Yes

Greater than 15 Years	Not the time to increase but careful maintenance is important.	No	Carefully and timely scheduling should work.	No	No	Maybe, I need to understand the costs and benefits as a resident
6-10 Years		Yes, with appropriate planning and justification		Yes	Yes	Maybe, I need to understand the costs and benefits as a resident

1-5 Years	They are doing a better job than the past company, Yellowstone.	Yes, with appropriate planning and justification	Facility expansion must support community amenities, not only CDD office space. We do not support removing the Creekside gym for any reason.	Yes		Yes	Maybe, I need to understand the costs and benefits as a resident
1-5 Years	However you change flowers too often.	No	I think we need to really look at how much time and space is needed for the monthly meetings.		N/A	No	Yes
11-15 Years	At time mulch is sparse.	Yes, with appropriate planning and justification		No	Think communication is adequate as it is.	Yes	Maybe, I need to understand the costs and benefits as a resident

1-5 Years	Waterside is well taken care of, but other areas seem to be neglected.	No	Yes	Yes	Yes
Greater than 15 Years	The flower assortment has improved, but I believe we are doing it every 4 months instead of 3. Also, please add back the white Christmas lights on trees by main gate. The red spot lights on palm's is just awful. I know it is cheap and easy, but it also looks cheap and easy.	Yes, with appropriate planning and justification	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
Greater than 15 Years		No	No	Yes	

1-5 Years	Flowers could be swapped out less frequently if the correct types were selected. Periwinkle lasts from Spring through Fall.	No	The Grand Haven is underutilized.	Yes	Time to update to current standards/methods of communication.	Yes	No
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1-5 Years	<p>But the choice of flowers planted at the Wild Oaks entry each year are ugly.</p> <p>Creekside pool and spa coping are in need of repair.</p> <p>The trees around Creekside pool should be trimmed back to avoid constant leaves in pool and spa.</p>	No	Yes	Yes	<p>Maybe, I need to understand the costs and benefits as a resident</p>
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1-5 Years	Landscaping on North Village Parkway/North Park Circle not maintained. Mailbox area is a mess. All the way up to North Village Drive. Fountains in ponds (especially at North Gate entry). Grand Haven should invest in a vac. trucks. Oak tree leaves should be picked up by community service. The aged and renters are lax, so community needs to provide. Sidewalks should be maintained by community.	No	Croquet courts were added, servicing a minority of residents.	Yes	Yes	No
1-5 Years		Yes, with appropriate planning and justification		Yes	No	Maybe, I need to understand the costs and benefits as a resident
1-5 Years		No		Yes	Yes	No

11-15 Years

Greater than 15 Years		Yes, with appropriate planning and justification	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident	
Greater than 15 Years	The appearance of Waterside Parkway is poor. Bare, unmulched areas and weeds are often found but TOO much mulch around trees is unattractive.	No	There seems to be enough for the present.	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
1-5 Years		No		Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
11-15 Years	Looks fantastic. Beautiful place to live.	Yes, with appropriate planning and justification		Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
6-10 Years		Yes, with appropriate planning and justification			Yes	Maybe, I need to understand the costs and benefits as a resident

Greater than 15 Years	No		Yes		Yes	Yes
6-10 Years	The tree canopy is beautiful! Makes the community feel peaceful and also helps lower temperatures.	No	Where and why?	Yes	Communication is essential.	Yes
Greater than 15 Years	No		Yes		Yes	Yes
6-10 Years	No	Creekside Pool FIRST.	No	Just fix the dam Creekside Pool. We don't need to talk.	No	No
1-5 Years	No		Yes		Yes	Maybe, I need to understand the costs and benefits as a resident
Greater than 15 Years	No		Yes		Yes	Maybe, I need to understand the costs and benefits as a resident

Greater than 15 Years	Yes, with appropriate planning and justification	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
11-15 Years	Yes, with appropriate planning and justification	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
Greater than 15 Years	No	No	No	No
1-5 Years	Yes, with appropriate planning and justification	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
Greater than 15 Years	No	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
1-5 Years	The property is overrun with weeds, trees, gazillion peppers, etc. Also, cannot see the golf course as all overgrown Yes, with appropriate planning and justification	No	Yes	Yes

6-10 Years	No	Yes	Yes	No
Greater than 15 Years	Yes, with appropriate planning and justification	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
You should back off on fines for landscapes in the street. A warning instead of immediately improving a fine unless it is a repeat offender, like three times a year. It is very offensive that you don't have a system in place to warn before imposing a fine.	Yes, with appropriate planning and justification	No	Website is fine.	Yes
Greater than 15 Years	No	Yes	Yes	Yes

1-5 Years	No	No	No	Maybe, I need to understand the costs and benefits as a resident
6-10 Years	No	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
1-5 Years	Yes, with appropriate planning and justification	No	No	Maybe, I need to understand the costs and benefits as a resident
Greater than 15 Years	Yes, with appropriate planning and justification	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
Greater than 15 Years	Yes, with appropriate planning and justification	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident

6-10 Years	Yes, with appropriate planning and justification	<p>An explanation is needed about where to expand and which facilities. The GH room is not enough to service all the residents' needs. Need permanent rooms that do NOT get cancelled frequently. Need to have another GH room as the current one is not enough to accommodate any additional clubs and meetings.</p>	Yes	Yes	Yes
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Our retention pond in The Crossing has been looking like a major swamp for months now. We have reported it twice to no avail. Also, owners of rentals should be made to upkeep their property. It is often difficult to work with property managers.	Greater than 15 Years	No	Yes		Maybe, I need to understand the costs and benefits as a resident
	Greater than 15 Years	Yes, with appropriate planning and justification	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
	Greater than 15 Years	No	Yes	No	Maybe, I need to understand the costs and benefits as a resident
	11-15 Years	Yes, with appropriate planning and justification	Status of new condos resulting in the increase of facility usage.	Yes	Yes

11-15 Years	Wild Oaks is always overlooked for ANY improvements.	No	Yes	No	No
Greater than 15 Years		No	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
11-15 Years		No	Yes	Yes	Yes
Greater than 15 Years		No	Yes	Yes	Yes
Greater than 15 Years		No	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
1-5 Years		Yes, with appropriate planning and justification	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
6-10 Years		No	No	No	Maybe, I need to understand the costs and benefits as a resident

1-5 Years	No	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident	
Greater than 15 Years	Corner of Chinier and Lagare is a disgrace. Mold on sidewalks and curbing - partial clean and then they move on.	No	Yes	No	Maybe, I need to understand the costs and benefits as a resident
1-5 Years	No	Yes	Yes	Yes	
1-5 Years	No	Yes	Yes	Yes	
Greater than 15 Years	No	Unsure, maybe reallocation of current space used.	No	No	No
Greater than 15 Years	Definitely!	No	Seems to add extra work for staff.	No	Yes

Greater than 15 Years	We believe that for the money that residents are willing to pay, the area appears in good condition.	No	We should not over excite ourselves. Lets try to stay within our means.	No	We should not over excite ourselves. Lets try to stay within our means.	No	Maybe, I need to understand the costs and benefits as a resident
Greater than 15 Years		Yes, with appropriate planning and justification		Yes		Yes	Maybe, I need to understand the costs and benefits as a resident
Greater than 15 Years	Community is already very attractive.	No	Do not see the need.	Yes	A never ending quest.	Yes	No
1-5 Years		No		Yes		Yes	Maybe, I need to understand the costs and benefits as a resident
6-10 Years	Need better leaf debris control and removal.	No		No		Yes	No
Greater than 15 Years		No		No		Yes	Maybe, I need to understand the costs and benefits as a resident
6-10 Years		No	Adequate but under utilized.	Yes		Yes	Yes

11-15 Years	No	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
Greater than 15 Years	Yes, with appropriate planning and justification	No	No	Maybe, I need to understand the costs and benefits as a resident

Greater than 15 Years	No	No	<p>We have a communications system already, the telephone. But the CDD Operations Manager is already swamped with work. The problem is not giving the residents more ways to send issues/problems/complaints to the CDD staff. The problem is having enough staff to personally answer each input.</p>	No	No
6-10 Years	No	Yes		Yes	Maybe, I need to understand the costs and benefits as a resident
Greater than 15 Years	No	Yes		No	Maybe, I need to understand the costs and benefits as a resident

1-5 Years

No

No

No

No

opened our Main Gate was a plethora of flowers and greeted with beautiful appearances. As well Holiday extravaganza was bountiful. Now it is one of the saddest areas in all of Palm Coast. Our flowers are less than . . . when we contracted with Verdego there was considerable cleanout of the waterside Parkway with a promise of new flowers to be planted. Nothing but nothing new has been planted and the main drive

Yes, with appropriate planning and justification

small and definitely not wired accurately for hearing all of the content nor has all of the equipment been in place since the updating of the facility. The chairs are less than comfortable and certaining the sound system should be miked in from the ceiling with boom mikes. When you attend remotely you can not hear any of the speakers and passing around mikes is just no way to run meetings. We do not have a way to accommodate large crowds for

Yes

Long Overdue. These suggestions have been made several times plus these should have differing logos to differentiate between the communicating body of information as everything seems the same when announcments come into the mail of the residents. Many improvements could and should be made and have been addressed over the past year yet not one has been implemented. Very frustrating from this one member of the community.

Yes

No

Greater than 15 Yr is sadly overgrown

6-10 Years		Yes, with appropriate planning and justification	Why are there no questions on increased parking spaces??	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
11-15 Years	Not satisfied with the PLM contractor.	No		Yes	No	Maybe, I need to understand the costs and benefits as a resident
1-5 Years		No		Yes	Yes	Yes

6-10 Years	<p>But, the routine changing of the plants at intersections is a waste of money. Why not plant long term plants that can be cultivated in these areas over a period of time?</p>	Yes, with appropriate planning and justification	<p>The key to remember is that a better scheduling plan needs to be used.</p>	Yes	<p>The CDD needs to do a better job of getting this information to everyone.</p>	Yes	Yes
11-15 Years	<p>Good job being done by service companies</p>	No	<p>Improve management and usage plans for current facilities</p>	Yes	Yes	Yes	<p>Maybe, I need to understand the costs and benefits as a resident</p>
1-5 Years	<p>Except for trails in Wild Oaks</p>	No		Yes	Yes	Yes	Yes
1-5 Years		No		No	Yes	Yes	<p>Maybe, I need to understand the costs and benefits as a resident</p>

Greater than 15 Years	Yes, with appropriate planning and justification	Yes	Yes	Yes
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11-15 Years	No	Yes	Communication is very important. How the information is used is critical.	Yes	No
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11-15 Years	How much are the facilities used now? We are not involved in clubs.	Yes	Yes	Yes
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1-5 Years	<p>flower plantings become meager and meager each time especially in front of Village signs (take a look at Fairways Edge, for example...).</p> <p>Realize we are a Firewise site and GH conducts fire management however it appears haphazard - obviously dead trees remain standing when beautiful green shrubbery is cut down. Unsightly stumps are left in place. Large brown swaths of nothingness remain (see, for example, the hilly area near the</p>	No	Yes	<p>There can never be too much communication with tax-paying residents as long as it's well organized and purposeful.</p>	Yes	<p>Maybe, I need to understand the costs and benefits as a resident</p>
Greater than 15 Years		Yes, with appropriate planning and justification	Yes		Yes	Yes

	my River Trail Drive neighborhood is atrocious. The newly planted flowers are always eaten soon after planting and the sidewalk is moldy from the huge drainage grate in front of the neighborhood sign. It's awful and embarrassing and I complain several times a year to no avail. It needs a total redesign to need less maintenance. Also, additional landscaping is needed on the north corner of Egret and					
Greater than 15 Yr	waterside	No	Yes		Yes	Yes
	More lighting needed in North parking lot or trees trimmed away from existing lighting. It is too					
Greater than 15 Yr	dark!	No	Yes		Yes	Maybe, I need to understand the costs and benefits as a resident

6-10 Years	One exception... The Christmas lights that used to be done at the entrances was much nicer than the current, color led up-light bulbs... Looked much nicer when the entrances/trees were actually draped in white Christmas lights.	Yes, with appropriate planning and justification		Yes		Yes	Yes
Greater than 15 Years		Yes, with appropriate planning and justification		Yes		Yes	Maybe, I need to understand the costs and benefits as a resident
11-15 Years		No		Yes		Yes	Yes
1-5 Years	Must improved now that we have Verigrow.	Yes, with appropriate planning and justification	Definitely!	No	Current communication options are adequate.	Yes	Maybe, I need to understand the costs and benefits as a resident

Greater than 15 Years	They do a good job. Just make sure the entrances provide a really nice look to the community and each neighborhood has a nice entrance.	No	until we max out current facilities, there is no need for more. Clubs should pay a fee to use facilities which can be used to fund new space if needed.	Yes	make it as easy as possible to communicate with and receive communication from residents.	Yes	Yes
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6-10 Years

No

Yes

Yes

No

watch the costs.
we pay enough

Greater than 15 Yr now.

No

study how they are
used now. don't
expand just
because people
double up on times
they want. watch
the costs. we pay
enough now.

Yes

combine some of the
duplicate emails sent
from the CDD and
the village center. Do
not send the same
info day after day.

Yes

No

11-15 Years	Crappy cheap flowers that r planted every few months. Deers eat or carry off...put something in the looks nice. Not 6 colors randomly planted. Clean the side wAlks my mailboxes. YOU don't. And it's black slim. Oh only worry or work by gates. Fresh the rocks by the signs . No		Yes		Yes	Maybe, I need to understand the costs and benefits as a resident
6-10 Years	Yes, with appropriate planning and justification	See previous comment. Expand or add 2nd floor to Grand Haven room. Need a few more rooms of variable sizes. The Grand Haven room wasn't meant to be a sweaty gym space.	Yes		Yes	Yes
11-15 Years	No		Yes	Visitir call boxes at gates should be able to ring to cell phones	Yes	Maybe, I need to understand the costs and benefits as a resident

1-5 Years	No	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident	
1-5 Years	But you need to pressure wash your portion of the sidewalks more often.	Yes, with appropriate planning and justification	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
1-5 Years		Yes, with appropriate planning and justification	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
1-5 Years	No	Yes	Keep up the good work/processes	Yes	Maybe, I need to understand the costs and benefits as a resident

Greater than 15 Yr Beautiful	No	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
Greater than 15 Years	No	Yes	No	No

1-5 Years	Yes, with appropriate planning and justification		Yes	Yes	Yes
6-10 Years	No		Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
Greater than 15 Years	Yes, with appropriate planning and justification	yes, build additional building on parcel K to allow additional indoor space for activities.	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident

6-10 Years	Yes, with appropriate planning and justification	But I do NOT support expanding administrative office space.	Yes	Yes	No
11-15 Years	No		Yes	No	Maybe, I need to understand the costs and benefits as a resident
11-15 Years	No		No	Yes	No
1-5 Years	No		Yes	Yes	Maybe, I need to understand the costs and benefits as a resident

11-15 Years	No	Not needed. Organization of existing space should be adequate.	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
6-10 Years	No		Yes	Yes	Yes
6-10 Years	No		Yes	Yes	Yes

6-10 Years	<p>Verdego doesn't quite hit the mark in Wild Oaks that the previous landscape company did. In particular they don't keep the storm drains free of debris. I clean the one out in front of my house often, and during leaf season, on a daily basis because the street gets flooded otherwise. Also in areas where there are trees near streetlights, they don't trim them in a timely manner. It seemed like the prior company did a better job of addressing those</p>	No	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
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6-10 Years	<p>Shrubbery in some neighborhoods is tired and needs replacement. All seasonal flowerbeds need to be planned in a monochromatic mass planting scheme rather than the multi colored mess that is currently in place. Holiday lights should return to white at entrances rather than the red and green spot lights...looks like we are entering a 'red light' district.</p>	Yes, with appropriate planning and justification	Depends on cost	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
1-5 Years	<p>For the most part yes. A water spray/fountain on the ponds along Colbert at north and south of Wild Oaks entrance would look nice. Unless cost prohibitive.</p>	Yes, with appropriate planning and justification		Yes	Yes	Maybe, I need to understand the costs and benefits as a resident

1-5 Years		No		Yes		Yes	Maybe, I need to understand the costs and benefits as a resident
1-5 Years	fabulous. the community is amazing.	No	i think it is pretty darn good now	Yes		Yes	Yes
Greater than 15 Years		No	How often are the existing facilities booked solid? Why do we need to expand our current facilities?	No		No	No

Greater than 15 Years	Yes, with appropriate planning and justification	Yes	Yes	Yes	
11-15 Years	Yes, with appropriate planning and justification	Yes	Yes	No	
1-5 Years	<p>However, we need to discontinue watering the river rock newly installed at the Wild Oaks entrance. When the rock was laid down, the landscape team did not cap off the existing sprinklers there, and so we continue watering the river rock and wasting water. Also, debris in the streets after a wind storm clogs drains and remains for days and weeks afterwards.</p>	No	No further expansion is needed.	Yes	Yes

Greater than 15 Years

No

Yes

Yes

No

1-5 Years

Common areas do not follow the same rules from the ADC that residents must follow

No

Use the newsletter to identify the needs of each requested group on the existing amenities

Yes

Reduce mailboxes, publicize openly the residents concerns. Focus on increasing every homeowners lifestyle and living experiences here in GH, not the vocal niche minority

Yes

Maybe, I need to understand the costs and benefits as a resident

Greater than 15 Yr looks tired	Yes, with appropriate planning and justification	clubs and meetings, but I don't see the need for more workspaces	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
11-15 Years	No		Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
1-5 Years	No		Yes	Grand Haven's web site is horrible. When compared to other CDD web sites ours is difficult to maneuver and not visually pleasing. I am not in favor of showing more details as we do not want potential criminals to see Grand Haven as a place to target.	Yes Maybe, I need to understand the costs and benefits as a resident

1-5 Years	No	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
Greater than 15 Years	Every time we spread new mulch along Waterside the regular maintenance crew manages to blow most of it away when clearing the streets.	No	Yes	Yes
1-5 Years	No	We have not lived here long enough to be able to answer this question properly. If expanding the facilities is cost-effective, our answer would be yes.	Yes	Yes
Greater than 15 Years	Yes, with appropriate planning and justification	No	Yes	Yes

Greater than 15 Years

No

Yes

Yes

Yes

6-10 Years

Yes, with appropriate
planning and
justification

Yes

Yes

Yes

1-5 Years

Yes, with appropriate
planning and
justification

Yes

Yes

Maybe, I need to
understand the
costs and benefits
as a resident

11-15 Years	Overall, yes we're satisfied. The pond management in Wild Oaks is deplorable.	No	No	Yes	No
1-5 Years	We need more color, more vibrancy at our front gates. Wild Oaks has fewer landscape features than that found in the greater Grand Haven community. Need more trimming of preserve area behind homes.	Yes, with appropriate planning and justification	It would depend on the purpose of these clubs and meeting spaces. We already have two facilities in Grand Haven, and no facilities in Wild Oaks.	Yes	Maybe, I need to understand the costs and benefits as a resident
Greater than 15 Years	(fire hazard)	Yes, with appropriate planning and justification	Yes	No	Maybe, I need to understand the costs and benefits as a resident
Greater than 15 Years		Yes, with appropriate planning and justification	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
1-5 Years		No	Yes	Yes	Yes
Greater than 15 Years		Yes, with appropriate planning and justification	Depends on costs and justification	Yes	More avenues of communication the better Maybe, I need to understand the costs and benefits as a resident

	do we really to change out the flowers so often? and can we hire a landscape company to vacuum leaves on all streets in the spring and fall when the live oaks make such a mess?	Yes, with appropriate planning and justification	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
6-10 Years					

			<p>communities resident growth potential. I believe we are quickly approaching our full potential for growth. Use of capital is important! REMEMBER: Return On Investment is more critical than ever. Why did we spend \$200,000 + on the Croquet Fields to support 80+ units (NEEDS?) with an ADDED 3rd party annual maintenance cost starting at \$54,000. currently funded by the 1,911 units? HOW COULD THIS HAPPEN????????? ???????????????</p>			
11-15 Years	If anything, we go above and beyond?	No	Yes	Must keep our gated community current!	Yes	Yes

1-5 Years	Yes, with appropriate planning and justification		Yes	Yes	Yes
Greater than 15 Years	No	Space is adequate	Yes	Yes	Yes
1-5 Years	No		Yes	Yes	Maybe, I need to understand the costs and benefits as a resident

1-5 Years

No

Yes

Yes

Maybe, I need to
understand the
costs and benefits
as a resident

1-5 Years	No	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
Greater than 15 Years	No	Yes	No	No
6-10 Years	Yes, with appropriate planning and justification	Yes	No	Maybe, I need to understand the costs and benefits as a resident

1-5 Years	landscapers do a fabulous job. everything always looks fresh and well kept	Yes, with appropriate planning and justification		Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
1-5 Years	Sometimes the areas near the mailboxes are neglected as well as lawn debris strewn on the sidewalks. Those issued could stand to be addressed	Yes, with appropriate planning and justification	With younger people moving in, I think down the road we will have accommodate them.	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
11-15 Years	Wild Oakes landscape is minimal. We receive little attention	No	You were supposed to reduce the CDD years ago and failed to do so. Why give more money. You have no presence in Wild Oaks	Yes	Yes	No

1-5 Years	Hire a street cleaning service for leaves from oak trees. Each homeowner now has their own methods and they just move the leaves around from yard to yard. If we keep the oaks we need help maintaining	No	Do not take the gym out of the North center for office space.	Yes	No	Maybe, I need to understand the costs and benefits as a resident	
1-5 Years		No		No	The current method of emailing residents with pertinent information is adequate, but would like a response when inquiring about concerns	Yes	Maybe, I need to understand the costs and benefits as a resident
6-10 Years	Absolutely! Grand Haven is beautiful!	No		No		No	Maybe, I need to understand the costs and benefits as a resident

Greater than 15 Years	<p>The street trees should be a community expense. They are misplaced and inappropriate for the tree type and have been wrecking the sidewalks. The inconsistency of older homes having to maintain all the trees and the new build that</p> <p>raze the lots to the ground makes no sense.</p>	<p>Yes, with appropriate planning and justification</p>	Yes	Yes	Yes
6-10 Years	No		Yes	Yes	<p>Maybe, I need to understand the costs and benefits as a resident</p>

1-5 Years	verde go does a great job managing the area.	Yes, with appropriate planning and justification	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
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6-10 Years	We think the place looks like WDW.	No	Yes	1. Stronger and more interactive web site. 2. Routine email updates, and emergent issue emails when needed.	Yes
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					A better community website would be ideal. We get so many emails from the neighborhood each week. If there was a site to consolidate the updates, one email per week could go out with the highlights and directing people to the website. This includes emails from the cafe... why is there an email every single day with menu items instead of one email that goes out on Sunday or Monday am with the menus for the week and then posted to a website?		
1-5 Years	The landscapers do an excellent job. The neighborhood always looks great.	No		Yes		Yes	Yes
1-5 Years		Yes, with appropriate planning and justification		Yes		No	Yes
1-5 Years		No		Yes		Yes	Yes

1-5 Years	No	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
6-10 Years	No	Yes	Yes	Yes
	<p>landscape companies do a very good job. Drive through the development and you will see dead bushed/branches, trees that need trimming and dead foliage. An overall and update in appearance is needed.</p> <p>Everything looks very tired. Our HOA in Southlake Villages does not do a good job with their landscaping responsibilities - weeding is not done even when a work order is entered. In our case, I called twice to have weeding done - it was never</p>	<p>This is an unnecessary expense that will be used by a very small percentage of resident.</p>	<p>More communication would be welcome. It's not always possible to attend the CDD meetings and even then there is limited time for questions/answers</p>	
1-5 Years	No	Yes	No	Yes

1-5 Years	I think the large street oak trees should be trimmed back and not hang over the streets	Yes, with appropriate planning and justification	Yes	Yes	Yes
6-10 Years		No	Yes	I think our automated access to the south and north gates needs to be updated to allow for opening it with a cell phone. We should be able to add/delete visitors via the computer. I don't think we need off-hour street patrols. This is a realtivley safe community.	Maybe, I need to understand the costs and benefits as a resident
Greater than 15 Years	cdd should be responsible for keeping our streets including gutters clean including leaf cleanup	No	No	Yes	Yes

11-15 Years	Yes, with appropriate planning and justification	Yes	Yes	No
11-15 Years	No	No	Yes	Maybe, I need to understand the costs and benefits as a resident
6-10 Years	Yes, with appropriate planning and justification	Yes	No	Maybe, I need to understand the costs and benefits as a resident

1-5 Years	No	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
	<p>Serious consideration should be given to purchasing a street sweeper to be used during the oak leaf seasons. Such would eliminate much of the work/expense of the individual homeowners and the association in constantly cleaning the streets during these times. I realize there is a large initial expense, but the money would be well spent.</p>			
1-5 Years	No	Yes	Yes	Yes

11-15 Years	One thing that I believe needs work is repair of sidewalks and street (especially Waterside) from tree root damage.	No	No	The communications we have today seem to be sufficient.	Yes	Yes
6-10 Years		Yes, with appropriate planning and justification	Yes		Yes	Yes
11-15 Years		No	No		No	Maybe, I need to understand the costs and benefits as a resident
11-15 Years		No	Yes		Yes	Maybe, I need to understand the costs and benefits as a resident

1-5 Years	<p>Please consider all roads with more than 15 houses on the street as major road. Cory Management is awful. They only take on big jobs and charge too much for the routine work. Recently I received a quote of \$650/hour to trim a small tree. They never rack the leaves from the required Oak Trees instead, they blow and leave 50% of the leaves behind and thus grass does not grow.</p>	No	<p>Too costly and the maintenance and insurance would be too high.</p>	Yes	<p>Yes, but also allow people to view the Zoom Meeting Recordings.</p>	Yes	Yes
1-5 Years		No		No		Yes	Yes

6-10 Years	CDD and HOA need to be responsible for maintaining all sidewalks and street trees	Yes, with appropriate planning and justification		Yes	A chat session with CDD for residents would be helpful.	Yes	Maybe, I need to understand the costs and benefits as a resident
1-5 Years	Everybody are caring about their lots, no need to increase care on roads	No	Clubs, meetings - no. But see my suggestions in the first question	Yes		Yes	No
6-10 Years		No		Yes		Yes	Maybe, I need to understand the costs and benefits as a resident
1-5 Years		No		Yes		Yes	Maybe, I need to understand the costs and benefits as a resident
6-10 Years		Yes, with appropriate planning and justification		Yes		Yes	Yes

Greater than 15 Yr Parkway.	CDD should take over the responsibility and maintaining of sidewalks and cleaning leaves from gutters throughout the community just as it handles it on Waterside	Yes, with appropriate planning and justification	Yes	Yes	Yes

6-10 Years	<p>The current landscaping work seems to be wasteful with frequent turnover of plants. The issue of the oak tree roots is continual. Possibly some kind of joint effort when the overall common areas are repaired a blast could go to residents. Those homes that are in need of this type of work could benefit financially from a group effort.</p>	<p>Yes, with appropriate planning and justification</p>	<p>ONLY if it benefits residents! Management company SHOULD NEVER be allowed to take any space in our community to conduct their business. They have facilities off site for this.</p>	<p>Yes</p>	<p>The management company's lack of timely response (and in some cases none at all) should be addressed. They work for the Grand Haven residents and are paid to conduct the business of the community. The lack of response is disrespectful.</p>	<p>Yes</p>	<p>Maybe, I need to understand the costs and benefits as a resident</p>
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			However, this should only be considered when we have enough reserves set aside to cover major planned maintenance in GH, roads, infrastructure, etc. You should not build new until you can maintain the old.				
11-15 Years	Dramatically better with Verdego servicing landscaping.	Yes, with appropriate planning and justification		Yes	Communication is one of our greatest weaknesses.	Yes	Maybe, I need to understand the costs and benefits as a resident
6-10 Years		No		Yes		Yes	Maybe, I need to understand the costs and benefits as a resident
1-5 Years	The sidewalks are very often littered with leaves and sticks. And the Oak Tree leaves should be cleaned up more often.	Yes, with appropriate planning and justification	I agree that a bigger meeting room is needed for residents who attend the Architectural Design meetings.	Yes	Everything should be online and easily accessed by residents.	No	Maybe, I need to understand the costs and benefits as a resident

6-10 Years

No

No

Yes

Yes

This would not necessarily require additional expenditure if we properly schedule the existing facilities. When those facilities are full, we can address new facilities.

1-5 Years

Yes, with appropriate planning and justification

Yes

GH does a pretty admirable job of keeping residents informed though the email blasts.

Yes

Maybe, I need to understand the costs and benefits as a resident

6-10 Years

Yes, with appropriate planning and justification

Yes

include fields where one can enter areas to document areas of safety concerns or other issues to make CDD aware to potential problems - and if valid ways to track progress and cost

Yes

No

1-5 Years	No	Yes	No	Maybe, I need to understand the costs and benefits as a resident
	<p>The only big issue is the oak trees. An overall plan should be put together to address the future of the oak trees. The root systems and the growth of the oak trees are only going to become bigger problems. It can't just be left to the property owners to be responsible for the one off issues. The future issues will only get bigger.</p>			
6-10 Years	No	Yes	Yes	Yes
6-10 Years	Yes, with appropriate planning and justification	Yes	No	Maybe, I need to understand the costs and benefits as a resident

1-5 Years	Yes, with appropriate planning and justification	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
Prefer not to answer	Yes, with appropriate planning and justification	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
1-5 Years	No	Yes	No	Yes
11-15 Years	No	Yes	Yes	Yes
1-5 Years	reduce costs by creating permanent landscape plants at individual village entrances. Yes, with appropriate planning and justification	Yes	Yes	Yes
Greater than 15 Years	No	No	Yes	No
6-10 Years	Yes, with appropriate planning and justification	Yes	Yes	Yes
1-5 Years	No	Yes	As long as CDD will be more responsive. Yes	Yes

6-10 Years	Yes, with appropriate planning and justification	Yes	No	Yes
6-10 Years	Yes, with appropriate planning and justification	Yes	Yes	Yes
Greater than 15 Years	No	Yes	Yes	No
6-10 Years	No	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
Greater than 15 Years	No	Yes	Yes	Yes

<p>The landscaping is beautiful.</p> <p>However, the rotating of flowers in the common areas are too frequent particularly when they are still in bloom and are removed. Also, the mailboxes are in dire need of replacement. The framing is pressure washed but the metal boxes themselves cannot be cleaned. I've been addressing this issue for 3 years now and nothing has been done.</p>	<p>Yes, with appropriate planning and justification</p>	<p>We need another facility to accommodate all the indoor activities that are back-to-back; i.e. Move-to-Music, Zumba, Ballet, MahJongg, Bridge, Pilates, etc. as well as meetings and special events.</p>	<p>Yes</p>	<p>No</p> <p>Maybe, I need to understand the costs and benefits as a resident</p>
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1-5 Years	Yes, it's beautiful! Enhancements would be lovely, but they cost money.	Yes, with appropriate planning and justification	If necessary. This is, after all, long range planning.	Yes	Yes	Yes
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1-5 Years	For the most part, the neighborhood is kept up pretty well. There are a lot of weeds and some of the common areas are a little messy along Waterside Dr. like along the golf course.	No	I think there are plenty of places to meet up in our neighborhood and many more options close but off-site.	Yes	Better communication and website/self-service is always a welcome upgrade.	Yes	Maybe, I need to understand the costs and benefits as a resident
1-5 Years		No		Yes		Yes	Yes
1-5 Years		No		Yes		Yes	No

Greater than 15 Years	It was our stupidity for the developer to put in so many crowded life oaks which cost us road and sidewalk repairs.	Yes, with appropriate planning and justification	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
Prefer not to answer		Yes, with appropriate planning and justification	Yes	No	Maybe, I need to understand the costs and benefits as a resident
1-5 Years		Yes, with appropriate planning and justification	Yes	Yes	No

The circles on
Front Street are
embarrassing and
unattractive. The
different
subdivision's
entrances with the
flower plantings

Greater than 15 Yr are OK.

No

Yes

How can you say
"no" on this one?

No

No

11-15 Years

No

No

No

Maybe, I need to understand the costs and benefits as a resident

6-10 Years

No

Yes

Yes

No

1-5 Years	<p>We need to make sure the maintenance is continual so the gazebo, Esplanade pier, and other facilities don't get in the shape they were a couple years ago - we spend a lot of money maintaining the croquet courts and power washing the sidewalks but we let some structures just rot before fixing them; ensuring HOA restrictions on flags, statues etc are followed for community appearance</p>	<p>Yes, with appropriate planning and justification</p>	<p>Not workspaces! Not private or outside clubs or meetings Only more space all GH residents can use such as exercise facilities; Not more croquet money - that small group has enough (or too much)</p>	<p>Yes</p>	<p>Especially for specific CDD meeting agenda items - in past items were brought up and passed with no community input because community didn't know it was happening</p>	<p>Yes</p>	<p>No</p>
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11-15 Years	Twice a year planting would be enough.	No	Yes	How do we access the resident email lists?	Yes	Yes
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1-5 Years	No	A short term parking area, not to exceed two weeks, for recreational vehicles owned by visitors. Reservations required.	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
6-10 Years	No		Yes	Yes	Yes
6-10 Years	Yes, with appropriate planning and justification		Yes	Yes	Yes

6-10 Years	No	No	No	Maybe, I need to understand the costs and benefits as a resident
6-10 Years	Yes, with appropriate planning and justification	Yes	Yes	Yes
1-5 Years		Yes	Yes	Yes

6-10 Years		Yes, with appropriate planning and justification	Yes	Yes	No
1-5 Years	flower beds poorly kept	Yes, with appropriate planning and justification	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
1-5 Years		Yes, with appropriate planning and justification	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident

1-5 Years	No	Yes	Maybe an opt in text alert system for emergencies, crime, etc	Yes	Maybe, I need to understand the costs and benefits as a resident
			caveat.... Expansion should be done through an earned privilege. Over-building is so common, think about expansion in phases to meet today's real needs (including groups that have applied to use facilities), then leave sufficient space in the future for expansion as the demand grows. Meeting and workspace planning has changed dramatically post-covid. Space management must be multi-use while there may be large "display/presentati		
11-15 Years	Well done.... Proud of our landscaping	Yes, with appropriate planning and justification	Yes	Make it easy, are we using zoom/? for all meetings with ability to type in questions / comments?.	Yes
					Maybe, I need to understand the costs and benefits as a resident

1-5 Years	I think you do a great job, if anything I think our flower program may be too aggressive and somewhat wasteful, but the grounds are very well maintained.	No	Yes		Yes	Maybe, I need to understand the costs and benefits as a resident
1-5 Years		Yes, with appropriate planning and justification	Yes	Public comment section of CDD meetings is completely inadequate for residents to express their concerns. Any technology used must be accessible for all computer platforms, especially Apple	Yes	Maybe, I need to understand the costs and benefits as a resident

Greater than 15 Years	No		Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
1-5 Years	I would like the community to become more environmentally friendly- plant low care and some drought and pest resistant varieties so less pesticides are used. Find environmentally friendly alternatives to poisons when possible	Maybe, but not more work space. I would like to see a covered open air space where exercise classes could be held, and perhaps some music in the evenings, etc. We live in the warmth of Florida and do not need to do so many things inside (I say, looking forward to coming cool weather). Also would like more shady areas near the pools.	Yes	As a recent member of the community, that has been one of my major issues. There was no way to figure out the different lists and what they related to, and how to sign up for them. I would like to see a packet available for new residence that clearly explains to them the different options and how to access them. Yes	Maybe, I need to understand the costs and benefits as a resident
1-5 Years	I often pick-up trash near walking paths.	No	When need identified, then reconsider.	Yes	No
					Maybe, I need to understand the costs and benefits as a resident

11-15 Years

No

Yes

Yes

Maybe, I need to understand the costs and benefits as a resident

Greater than 15 Years

Yes, with appropriate planning and justification

Yes

Yes

No

6-10 Years	<p>Some common area sidewalks are uneven and need to be leveled. Mainly on Waterside Pkwy.</p>	<p>Yes, with appropriate planning and justification</p>	<p>Yes</p>	<p>No</p>	<p>Yes</p>
11-15 Years	<p>It would be nice to have more colorful/tropical landscaping (deer-resistance flowers) and the sidewalks on Waterside Pkwy need to be cleaned more often. The association is quick to send out notices to residence on sidewalk issues, they should hold themselves to the same standard.</p>	<p>depending on what and the cost verse the community benefit</p>	<p>Yes</p>	<p>No</p>	<p>Maybe, I need to understand the costs and benefits as a resident</p>

1-5 Years	<p>Did NOT see a question on what else so I am putting it here. Our trash people in the past are lacking greatly. Poor service and they have thrown some portion of the trash on ground and left. Also they throw the cans which we all pay for. What are our options. Note: This has not been an issue recently (last two months).</p>	No	<p>Unless your talking about expanding gyms which I have previously addressed. No further meeting rooms are needed from my prospective. Not sure about work areas.</p>	Yes	<p>I did NOT receive this survey in mail. I received several emails about the survey but could NOT find online and it was not mentioned anywhere. Your letter should have allowed me to click on the site and then request a password.</p>	Yes	<p>Maybe, I need to understand the costs and benefits as a resident</p>
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11-15 Years	Yes, with appropriate planning and justification	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
6-10 Years	No		Yes	Maybe, I need to understand the costs and benefits as a resident
1-5 Years	Yes, with appropriate planning and justification	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident

1-5 Years	<p>people in the Reserve leave large chunks of my lawn cut up after each cutting and I have tried a couple of times to regrow my grass in the areas they quickly turn their machines across and rip up the lawn. If they were servicing 'private' owner's lawn care, they would not keep their job based on the lack of concern for damage they cause. They also use weed wacker/hand held devices to cut close to the pond and the cuttings pollute the pond</p>	No	Yes	<p>A suggestion box would be a good way for people to submit concerns or improvement ideas for consideration (anonymously or with their name and contact # for follow-up).</p>	No	<p>Maybe, I need to understand the costs and benefits as a resident</p>
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6-10 Years

No

Yes

You really can't have too much communication. Right now, a lot of information flows through social media (e.g.Nextdoor) and there is no way of knowing whether or not it is factual/correct. Yes Yes

11-15 Years	Yes, with appropriate planning and justification	The addition I recommend is to work to acquire the Golf Couse and that would give us additional club and meeting space without the expense of building new facilities.	Yes	Yes
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1-5 Years	Flowers planted look nice when first put in , that's it. Some common areas are cleared while the areas around the park at Wild Oaks become overtaken by weeds which are strangling bushes and trees. Also, empty lots are not maintained, as weeds grow over the curbs damaging the roadway. Empty lot curbing needs to be cleaned as they look horrible.	No	We do not need more areas for clubs, meetings, and especially more workspaces. This should be a data driven item, before it is put on a survey. Not sure why we need more facilities for workspaces. Let's not create a bunch of little rooms, but rather areas for gathering that can be leverage for large gatherings too.	Yes	Technology, like the Web, could be used for a ton of things to make things easier for residents and less work for staff. Uses are numerous, register guests for entry-not allowing calls to the gate house at all, online ordering for the Cafe, residents could play virtual games like chess checkers, cards, chat rooms, opinion polls, direct reporting of issues WITH resident verification. Some of these may need third party software, but it certainly could bring residents together more.	Yes	No
Greater than 15 Years		No		Yes		Yes	Maybe, I need to understand the costs and benefits as a resident
1-5 Years		No		Yes		No	Maybe, I need to understand the costs and benefits as a resident

6-10 Years

No

Yes

Yes

Yes

1-5 Years

Yes, with appropriate
planning and
justification

Yes

Yes

Yes

1-5 Years	<p>retention ponds/lakes look unnatural. It would be beneficial to add some kind of overhanging trees/shrubbery (more than the ornamental grasses) which would not only beautify the landscape around the lakes, but it also would benefit all the wildlife. We understand that a year ago or so, there was a die-off of fish in our lake. We're a bit disappointed that the re-stocking has taken place. Also, the South Lake Village mailbox is from our home</p>	No	No	it's fine	Yes	Maybe, I need to understand the costs and benefits as a resident
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6-10 Years	Yes, with appropriate planning and justification	Yes	Yes	Yes
1-5 Years	Yes, with appropriate planning and justification	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident

1-5 Years	<p>it is in Grand Haven's best interest for the CDD to take full responsibility for leaf collection throughout the whole community including the PLM neighborhoods. Right now cleanup varies widely from neighborhood to neighborhood and from neighbor to neighbor. Leaves can't be "assigned" to any particular property. Leaves inhibit proper drainage and increase the organic load in the retention ponds. It is a community-wide issue that should not be</p>	Yes, with appropriate planning and justification	<p>Would like to see more workshops and presentations. Even if they are from commercial vendors. Not sure it requires "expanding facilities". Would like to see an annual or bi-annual community-wide yard sale.</p>	Yes	Yes	Yes
Greater than 15 Years	<p>Muscatine vines are taking over the community!</p>	No		Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
Greater than 15 Years		Yes, with appropriate planning and justification		Yes	Yes	Maybe, I need to understand the costs and benefits as a resident

6-10 Years	pond behind our house is pea green color, algae covered and smells. Many mitch flies, and mold smell causing sinus issues. The flowers are half as many flowers as they were when we purchased and not very pretty. Many areas along the road the grass has been replaced by mulch. Need someone to check the retention ponds weekly to clear the opening of the spilloff and contact Pond Stabilization Company before getting out of control. There	Yes, with appropriate planning and justification	Yes	No	Maybe, I need to understand the costs and benefits as a resident
1-5 Years	Landscaping looks old, ragged and worn out. Let look at replacing all of the juniper. Blooming shrubs that can be trimmed	No	Yes	Yes, could have outgoing notification system to inform of security issues, weather, etc.	Yes
					Maybe, I need to understand the costs and benefits as a resident

11-15 Years	<p>need to resolve the use of different contractor by HOA and CDD too minimize confusion as to what contractors are responsible for what areas</p> <p>Yes, with appropriate planning and justification</p>	Yes	Yes	Yes
1-5 Years	No	Yes	Yes	Yes
11-15 Years	<p>The CDD needs to take a more active role in the maintenance of the street oaks throughout the community as they continue to age.</p> <p>No</p>	Yes	<p>Yes, easy communication and transparency are important.</p> <p>Yes</p>	<p>Maybe, I need to understand the costs and benefits as a resident</p>

It looks
great....Louise
Lasiter is a
Greater than 15 Y gem..listen to her No

I simply don't see
an issue Yes

Yes

Maybe, I need to
understand the
costs and benefits
as a resident

Greater than 15 Years No

Yes

Yes

Maybe, I need to
understand the
costs and benefits
as a resident

Greater than 15 Years	i would like to see the Landscape Enhancement in the current budget eliminated; no need to enhance	No	No	current methods of communication are adequate	No	Yes	
1-5 Years		Yes, with appropriate planning and justification	Yes		No	Maybe, I need to understand the costs and benefits as a resident	
6-10 Years	we've noticed more palm trees being removed but not being replaced. this is a disappointment as it was part of the appeal for choosing our home.	No	more information needed	Yes	Absolutely. Time to upgrade all technology. NEED CELL PHONE ABILITY TO ENTER OUR GATES. Give us an app. Landlines are dead.	Yes	Maybe, I need to understand the costs and benefits as a resident

1-5 Years		Yes, with appropriate planning and justification	Yes		Yes	Maybe, I need to understand the costs and benefits as a resident
1-5 Years	Nicer than many other places.	No	Yes	Get with the 21st century	Yes	Maybe, I need to understand the costs and benefits as a resident
Greater than 15 Years		Yes, with appropriate planning and justification	Yes		Yes	Yes

6-10 Years	No	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
1-5 Years	Yes, with appropriate planning and justification	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
6-10 Years	No	No	No	Maybe, I need to understand the costs and benefits as a resident

1-5 Years	We love the community. The landscaping was a factor in our decision to purchase a home in Grand Haven.	No	At this point the facilities appear to be adequate. The reservation system seems to work and the facilities are being used in an efficient manner. That is, they are not empty the majority of the time.	Yes		Yes	Maybe, I need to understand the costs and benefits as a resident
6-10 Years	You have done a beautiful job here!	Yes, with appropriate planning and justification	Only if the current facilities are too full too often.	Yes	I feel like I often don't know who to contact for different issues. The paperwork we received when we moved here is long and complicated.	No	Yes

Greater than 15 Years		Yes, with appropriate planning and justification	Yes, BUT I believe YELLOWSTONE did a better job.	Yes	Since I am not much of an in-depth computer person, e-mails seem to be a more simple way of communication. Technology has gotten way too complicated and impersonal.	Yes	Maybe, I need to understand the costs and benefits as a resident
11-15 Years	Community always looks impressive.	Yes, with appropriate planning and justification	Not a priority.....but facilities should change with wants/needs of residents.	Yes		Yes	Yes

1-5 Years	<p>We feel the community needs to take control of the oak leaf situation throughout all the neighborhoods, such as a vacuum truck. Since residents are not allowed to replace the oak trees, leaf cleaning has become a burden on residents themselves. Most landscapers do not pick up leaves. Blowing them serves no purpose. No</p>	Yes	No	<p>Maybe, I need to understand the costs and benefits as a resident</p>
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6-10 Years	Overall landscape maintenance is good, except contractor must remove leaves, not just blow leaves around back and forth -- way too many leaves lying around all year round.	Yes, with appropriate planning and justification	Depends on costs, justification and resident usage.	Yes	CDD Board communication much better past couple of years. But CDD Operations (Barry) continues to ignore residents, doesn't return calls or emails and doesn't respond to resident issues unless it's escalated to a CDD Board meeting.	Yes	Maybe, I need to understand the costs and benefits as a resident
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6-10 Years	<p>However I feel that if there is going to be any tree/landscape trimming in preserve or foliage surrounding homes, the affected neighbors should be informed at least a week in advance.</p>	<p>Yes, with appropriate planning and justification</p>	<p>Residents should be informed about any increased costs regarding these accommodations and should be allowed to decide if the increased costs are acceptable.</p>	<p>Yes</p>	<p>Maybe, I need to understand the costs and benefits as a resident</p>
6-10 Years		<p>Yes, with appropriate planning and justification</p>	<p>But not at the expense of the gym being abolished for the room, unless a new better facility replaces it.</p>	<p>Yes</p>	<p>No</p>

1-5 Years	<p>Except please stop taking away shrubs on waterside parkway. Now we have open areas and see/hear the cars passing- especially by golf course hole 8- although I have heard others complain about this near their stretch of waterside parkway. The shrubs were not on the sidewalk side and no where near the golf cart path.</p>	<p>should lessen the spaces we use for indoor activities in order to provide more office spaces. Indoor activities often get bumped because of meetings, special events, etc. Perhaps a separate building (or add on space for offices, meetings, special events would be appropriate as long as it doesn't eat up any existing outdoor activity spaces. Such a building would then allow for more access to slots for indoor activities without disruptions and cancelled classes.</p>	<p>Should have been done years ago! Right now I hear people grumbling or making suggestions to each other but not wanting to make the effort to figure out how to contact the "appropriate individual" to share those thoughts. I read a lot of grumbling on Next Door Neighbor and the suggestion to attend the CDD meetings to voice concerns, yet that's too much of an effort to many and there is only a small window provided at the meetings.</p>	<p>Maybe, I need to understand the costs and benefits as a resident</p>
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Greater than 15 Years	The CDD continues to ignore the aesthetic of the preserve are on Ibis Court. Have lived here for 23 years and this area is very poorly maintained. Weed are continuously allowed to grow in this area and only is it taken care of when a complaint call is made. There appears to be no schedule of maintenance for this street as it pertains to the CDD property.	No	Yes	Yes	Yes
					Maybe, I need to understand the costs and benefits as a resident
1-5 Years		No	Yes	No	

1-5 Years		No	Is there a demonstrated need for additional space? Are the clubs, etc. willing to subsidize the investment in additional space that is for their benefit? Are we willing to open up our "expanded" facilities to attract Palm Cost community activities that will help offset the cost of added facilities? Yes	With the provision that communications are to remain constructive and civil. Misbehavior should be sanctioned and lead to exclusion.	Yes	Maybe, I need to understand the costs and benefits as a resident
1-5 Years	Looks great!	No	Not sure there is a demand. Yes	I don't see a big need to invest tons of money in it.	Yes	Yes

Greater than 15 Years	Although, in general, the landscaping is good, there is room for some improvement.	No	Not aware of a need.	No	Yes	Maybe, I need to understand the costs and benefits as a resident
1-5 Years		No		Yes	Yes	Yes
Greater than 15 Years		Yes, with appropriate planning and justification		Yes	Yes	Yes
1-5 Years		No		Yes	Yes	Yes

6-10 Years	<p>take over all management of the street oaks. You mandate that we have them, but make it the homeowners responsibility to maintain them and repair damage to the sidewalks as a result of the overgrowth of the roots. Most home owners do nothing to prune the oaks and keep the leaf debris under control. Our streets are full of leaves and they blow all over other residents property and gutters. The CDD should prune all the street oaks and have a weekly</p>	No	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
11-15 Years	<p>Sidewalk and street tree maintenance should be uniform and done by CDD with resident assessment based upon property size</p>	Yes, with appropriate planning and justification	Yes	Yes	Yes

1-5 Years	Yes, with appropriate planning and justification	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
1-5 Years	Yes, with appropriate planning and justification	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
11-15 Years	Yes, with appropriate planning and justification	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
1-5 Years	Yes, with appropriate planning and justification	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident

				We should not give up any current amenities to create more meeting/office space. We probably need more space for clubs/activities. It would be great if we had a social director who could organize events, activities and trips. Currently it is up to residents to do that which creates all sorts of problems.			
Greater than 15 Years	The streets are not cleaned often enough.	Yes, with appropriate planning and justification			Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
6-10 Years		No			No	Yes	Maybe, I need to understand the costs and benefits as a resident

Greater than 15 Years	Yes, with appropriate planning and justification	Yes	Yes	Yes
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11-15 Years

No

Yes

No

Yes

In general, but
garbage and debris
in canals need
better
maintenance, and
a call about debris
should not take 3
weeks to correct.

Yes, with appropriate
planning and
justification

However, we don't
think elaborate
work spaces are
necessary. We feel
there should be
justification for the
number of
management
workspaces we
now provide. We
are specifically not
in favor of losing
the gym at
Creekside.

Yes

Absolutely

Yes

Maybe, I need to
understand the
costs and benefits
as a resident

11-15 Years

6-10 Years	Yes, with appropriate planning and justification	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
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1-5 Years	No	they seem empty most of the time.	Yes	Yes	Yes
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6-10 Years	No		Yes	Yes	Yes
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Greater than 15 Years

No

Yes

There are often
duplicate or similar
messages sent out
on the same subject
from different
sources.

Yes

Maybe, I need to
understand the
costs and benefits
as a resident

1-5 Years	<p>It seems a waste to change the flower beds so often. Perhaps twice to three times a year will be enough. It seems the beds finally fill out and are pretty, and then they are torn out and replaced. Also, a simple email notifying residents that the beds will be trashed on a certain date, and residents are welcome to orderly and neatly remove flowers on a day previous to the day the landscape company will be in to trash them.</p>	No	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
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1-5 Years	I think the flowers get pulled sometimes when they don't need to be pulled.	No	Yes	An activity calendar for work projects would help owners understand what is being done. fewer people would be calling to complain if a certain job was being scheduled to solve the problem.	Yes	Maybe, I need to understand the costs and benefits as a resident
6-10 Years		No	Yes		Yes	Maybe, I need to understand the costs and benefits as a resident
Greater than 15 Years	I think they do a great job.	Yes, with appropriate planning and justification	Yes		Yes	Yes
1-5 Years	Except for residents being responsible for sidewalk and leaf maintenance	No	Yes		Yes	Yes

6-10 Years	<p>The public areas could use better landscape maintenance. The entrance to Wild Oaks used to have beautiful flowers planted twice a year; I have noticed that they now plant inexpensive annuals that do not look as lush. Who is trying to save money in this endeavor; the landscape company or ordered by the association?</p>	No	<p>I believe we are sufficiently capable with our present facilities to accommodate meetings and workspaces.</p>	Yes	Yes	<p>Maybe, I need to understand the costs and benefits as a resident</p>
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6-10 Years	No	No	Existing communication and suggestion boxes are adequate.	No	Yes
1-5 Years	Yes, with appropriate planning and justification	Taking away the gym at Creekside to allow for office space is not a good plan ... most of the time offices are empty. Adding on to the existing facility may be a solution, but WFH (remote) is always a good solution.	Yes	Yes	Yes

	<p>landscape management in Grand Haven, is that it is controlled by the Architectural Committee, and is based purely on committee members' taste. Denials to homeowners often don't even make sense to their neighbors. There are also houses that make many changes over time, without ever applying to the committee. And there are also many yards that need attention that are ignored. I know people who lived in GH years</p>	Yes, with appropriate planning and justification		Yes	No	Yes
6-10 Years						
1-5 Years		Yes, with appropriate planning and justification	This would really require justification!	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident

1-5 Years	No	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
Greater than 15 Years	Yes, with appropriate planning and justification	No	Yes	Yes
6-10 Years	No	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
6-10 Years	Yes, with appropriate planning and justification	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
6-10 Years	Yes, with appropriate planning and justification	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident

	The Landscaping is more than adequate. But, why do you change the planting every season. Wouldn't perennials be more cost effective?	No	No	No	No
6-10 Years		No	No	No	No
Greater than 15 Years		No	Yes	No	No
6-10 Years		No	Yes	No	Maybe, I need to understand the costs and benefits as a resident

6-10 Years	Yes, with appropriate planning and justification	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
Greater than 15 Years	No	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
1-5 Years	Yes, with appropriate planning and justification	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident

1-5 Years

No

Yes

Yes

Yes

6-10 Years	Yes, with appropriate planning and justification	Yes	No	Yes
Greater than 15 Years	No one wants to take responsibility for maintaining area between river club(river point drive) and golf course	No	Yes	No

11-15 Years	<p>Mostly we are satisfied, though more is always better depending on the cost. Maintenance of existing landscape beds needs to be addressed. Often see more weeds than flowers in our beds.</p>	Yes, with appropriate planning and justification	Can see lots of opportunities to use additional meeting space.	Yes	<p>So much easier to access information via a website than spend the afternoon trading phone calls.</p>	Yes	<p>Maybe, I need to understand the costs and benefits as a resident</p>
Greater than 15 Years	<p>With one caveat -- tree trimming needs to happen (dead limb management) is a safety issue especially during bad weather events.</p>	No		Yes		Yes	<p>Maybe, I need to understand the costs and benefits as a resident</p>
6-10 Years		Yes, with appropriate planning and justification	Yes -- double the size of the grand haven room.	Yes		Yes	<p>Maybe, I need to understand the costs and benefits as a resident</p>

1-5 Years	No	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
Greater than 15 Years	Yes, with appropriate planning and justification	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident
6-10 Years	No	Yes	Yes	Maybe, I need to understand the costs and benefits as a resident

1-5 Years		Yes, with appropriate planning and justification	Yes	Real time communication available to all residents should be a priority.	Yes	Yes
11-15 Years	Sometimes it looks a mess.	Yes, with appropriate planning and justification	Here's the thing g. More clubs and activities for us the people who live here NOT bigger offices and workspace for office people	Yes		Maybe, I need to understand the costs and benefits as a resident

1-5 Years	major road landscaping is fine...it is the landscaping within the crossings that is not up to par	No	Yes		Yes	Maybe, I need to understand the costs and benefits as a resident
6-10 Years	Would like to see more use of native/perennial plants to cut down on the maintainance- but keep some flowering plants within the beds of the village entries for the color and pollinator attraction. The plantings at the VC building is a good example.	Yes, with appropriate planning and justification	No	I think the CDD has enough means to communicate with residents right now. If people can't come to a meeting or workshop, they can visit either of the offices or use their phone to call and speak to someone. The Superviors are also available via phone and email.	No	Maybe, I need to understand the costs and benefits as a resident

6-10 Years

Yes, with appropriate
planning and
justification

Yes

Yes

Yes